

MARKET GUIDELINES FOR SHOPPERS

Thank you for supporting our farmers and vendors! Your safety and health are our top priority! In keeping with City of Chicago and Chicago Department of Health protocols, as well as guidelines set by the State of Illinois, and the CDC, and in understanding we are permitted to open for the primary purpose of food access, we have established the following guidelines:

In advance of market day, you can find a full listing of our vendors online at http://www.lsrcc.org/farmers-market. This includes many of your favorites, plus some exciting new vendors too! Note that many of our vendors offer online ordering, and you can pre-pay for those orders. The vendor will then have your order ready. When you pick up, you are welcome to purchase additional items; please plan ahead with a list! If you plan to pay with cash (note that vendors are not required to accept cash), prepare with a selection of small bills.

You can also stay up to date with the market by checking our <u>Facebook page</u>, which will provide news for upcoming markets, vendor information, and interesting market facts, as well as recipes and any new initiatives we may be undertaking.

Before you attend the market, please observe the following: If you have any cold or flu symptoms, or are not feeling well, please stay home. This includes cough, shortness of breath, and fever.

Because we must limit the number of shoppers inside the market at any one time, we ask that one member per household shop, with a maximum of two; at present, unfortunately, this is not a family event. Please do not bring children to the market. If traveling to the market on a bicycle, please lock your bike outside, or dismount and walk your bike through the market. We additionally must request that dogs, with the exception of service animals, please stay at home.

Market hours of operation. We will unfortunately not be able to accommodate early shopping at this time. The market will be open on Tuesdays from 7 am to 1 pm, and on Thursdays from

3:30 pm to 8 pm. The first half hour of each market will be specifically designated for seniors and other vulnerable individuals. We are on rain or shine!

Upon arriving at the market, you may need to stand in line, as we are only permitted to allow a limited number of customers inside at any one time. If there is a line, you will need to wait, even if you pre-ordered. Please maintain a minimum 6' distance between individuals. There will be one entrance and one exit to the market, and it will be located at the south end of the CTA bus drive-through. Smoking is not permitted while standing in line, nor inside of the market.

A volunteer will monitor the entrance and exit. They will also be available to answer any questions you may have. Please be kind to them, and to your fellow customers and vendors!

Market extras. This season, the market functions as an in- and out-market. We are happy to host our wonderful farmers and vendors, and to make their food and beverage offerings available to you. However, due to City of Chicago, Chicago Department of Public Health, State of Illinois, and CDC guidelines, there will be no chef demos, children's activities, yoga, or concert offerings on the Plaza on Thursday evenings.

When you enter the market, face coverings are mandatory. There can be no exceptions.

All customers must use the hand sanitizer provided just inside the entrance to the market. The path through the market will proceed in one direction only, counter-clockwise from the entrance. If you need to visit or re-visit a vendor, or if you forgot something, you will need to exit the market and re-enter in order to do so. Please continue to maintain a 6' distance physical distancing – no hugs, no handshakes! Congregating will not be permitted. Solicitation will not be permitted inside of the market.

In addition to the volunteers monitoring the entrance and exit, there will be volunteers available inside of the market to answer your questions. There is a lot of information here, and many new procedures: please be patient with the volunteers, who will assist in getting an answer for you if they do not have an immediate answer.

At the vendor tents, please do not step up to the booth until it is your turn. While in line, please carefully maintain a 6' distance. There is a 5-minute shopping time limit. Please be ready to order when it is your turn. Vendors will not be allowed to offer any samples.

Customers may not touch any product, and there can be no hand to hand contact between customers and vendors. Vendors may have items pre-bagged for efficiency; it will not always be possible to select a quantity other than what has been packaged prior to the vendor's arrival at the market. The vendor will set the selected items down and customers can pick up and bag them. Recycled reusable bags are discouraged but permitted; please wash or thoroughly clean your bags prior to bringing them to the market.

*****Produce is NOT ready for use! Wash before eating or using!*****

Prepared foods. We are thrilled to welcome prepared food vendors, including some of your favorites from past seasons, as well as new offerings this season. However, they are required to pre-package all offerings as grab and go. Eating and drinking are not permitted on site.

Making payment. Electronic payment is preferred. Vendors are not required to accept cash, and those accepting cash are not required to provide change.

After shopping, please leave quickly! Keep your market visit short and sweet in order for the farmers and vendors to accommodate as many shoppers as possible during market hours.

At home, please enjoy your purchases, and encourage your family, friends, and colleagues to shop the market – our vendors need your support more than ever!

Thank you! We appreciate your patronage and your support! Thank you for shopping and for your patience with these new guidelines! We are all in this together!

We will update these guidelines regularly if we receive new protocol directives or as needed to maintain a safe shopping environment.

Volunteers. This year, we cannot host a market without volunteers, and we are grateful to those of you who have already signed up. To volunteer, please email market manager Elsa at elsajacobson@gmail.com.

Volunteer opportunities are available in three shifts from pre-market set-up to customer service and site maintenance, and through to tear down at the end of day. No pre-market training is required, nor any minimum commitment – we welcome you to sign up for one or more markets, and thank you in advance!

Volunteering at the market helps support our farmers and vendors, the local food system, and access for fresh, locally grown and produced food.