Tracy Knofla, High Impact Training Co

Tracy Knofla lives by the motto, “If it’s not fun, I’m not doing it!” She’s adamant that training is serious business that does not have to be serious. With over 25 years of experience, Tracy has conducted hundreds of presentations, seminars, and workshops for thousands of people across the country.

Tracy holds a bachelor’s and master’s degree in Recreation and Leisure Studies from Southern Connecticut State University. She spent 11 years working at Indiana University Southeast as a college administrator. Tracy then served as Director of Therapeutic Recreation at several long-term care facilities in Connecticut.

Tracy is co-owner and a featured presenter for High Impact Training, a nationally recognized training and development company. As a business owner, Tracy understands the challenges that organizations face today. Tracy’s broad educational and professional background contribute to her inspirational, interactive and highly motivational training style.

**Topics:** True Colors Personality Inventory, Thriving In Chaos, Maintaining Morale During Times of Chaos and Change, Generations in the Workplace, Encouraging Your Supervisors to Supervise, Communication, Creating a Culture of Civility, Helping Staff Feel More Comfortable with Change, Teambuilding, Customer Service, Humor in the Workplace, and Training Tips for the Occasional Trainer.

**Areas of Expertise:**

Training, Professional Development, Teambuilding, Customer Service, Civility in the Workplace, Large & Small group Programs.

**Audience:**

Front line staff, Management staff, Professional associations, small and large businesses, Government agencies, Non-for-profit groups.

**Speaker Fee:** Contact us, based on timeframe

**Contact:**

Phone: (320) 259-8222

[www.highimpacttraining.net](http://www.highimpacttraining.net)