

Utility Resources

Broadband

Mediacom is increasing the speed of Mediacom Connect2Compete low-cost internet program to 25 megabits per second (Mbps) down by 3 Mbps up (currently 10 Mbps down by 1 Mbps up)

Qualifying families who subscribe before May 15, 2020, will receive 60 days of complimentary Mediacom Connect2Compete service

Extending the pricing of Mediacom's Access Internet 60 broadband service to new customers at \$19.99 per month for the next 12 months (currently retails for \$29.99 per month)

Pausing monthly data allowances across all Mediacom broadband service tiers through May 15, 2020

Providing complementary access to all Mediacom Xtream Wi-Fi Hotspots for 60 days

Will not disconnect service or assess late fees to any customer that calls and informs the company that it cannot pay its bills during this period

Electrical

Ameren Illinois announced it will be suspending service disconnections and forgiving late payment fees through at least May 1 due to COVID-19.

Customers who need assistance paying their bill should contact Ameren Illinois' customer care team by clicking [here](#).

Frontier Communications (has pledged to the following FCC terms):

Companies will not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic

Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic

Open Wi-Fi hotspots to any American who needs them