



KRAMER & SONS

PLUMBING • HEATING & AIR CONDITIONING

Kramer and Sons Plumbing Services, Inc. is a family owned and operated plumbing company, which has been in business for 22 years.

It was started by Marty and Pam Kramer in 1989. The business was founded on the idea of WE CARE and it truly shows throughout the company from the valued customer base they hold dear to the employees who work for them.

Service is not just a word in the company name it is the name of the business. All aspects of the company are run with the mindset of, "We are in the customer service business, and just happen to be very good plumbers to compliment that."

They have a great team at Kramer and Sons Plumbing Services, Inc. and I would like to introduce you to their staff: Marty and Pam Kramer are the founders of the organization, their son Seth Kramer runs the field operations of their master plumbers Nick Bizzoco, and Julio Romero and their apprentice Kyle Stanley who is now training for his journeyman license in plumbing, and last but not least, Rebecca Jones who handles customer service and dispatching of the technicians.

Although their staff is small, their goal is huge and that is to insure that each customer has the best plumbing experience possible.

They take each individuals plumbing request and treat them as though they were a part of their family. They are a trust worthy group who will care for your home as though it were their home. They guarantee all the work and make sure that when the work is done you are left with no mess to clean up.

They offer a variety of services from a simple task of repairing or replacing your faucets for your bathrooms or kitchen to replacing or repairing water heaters for gas, electric or the newer tankless system. They can handle any toilet problem that you may have.

They also offer a video inspection for your sewers and drains as well as snaking the sewer or drains. They will work on your sump pumps and garbage disposals. There is no plumbing job that their team can't handle. All repairs are guaranteed for one (1) full year and drain cleaning for thirty (30) days.

The motto of the organization is "Pride in the past Faith in the future".

A Kramer and Sons Service Technician is always prepared to take of your needs. Our Service Technicians are continually trained and updated on the latest products and services available. Don't be surprised to see him arrive in a "Rolling Warehouse" equipped with thousands of parts available to fix your problem right away.

Thinking of your safety first, the Service Technician has been through our screening process of both drug testing and criminal background check. You should expect to see him arrive at your door in full company uniform, ready to present you with his business card.

With rubber gloves, shoe covers, drop cloths, vacuum cleaners and cleaning supplies the Service Technician will be prepared to protect your home and stand behind our "Mess Free or No Fee" policy.

After a thorough inspection of the job, they will provide you with any options and the full price before any work begins. With your approval, the Service Technician will then proceed with the work.

You can relax knowing there will be no surprises, the price you approve is the price you are charged.

If you would like to learn more about Kramer and Sons Plumbing Services, Inc. please feel free to visit them on the web at www.kramerandsonsplumbing.com

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