



# The Central Pasco Chamber of Commerce Chamber Policies

## EVENT REFUND POLICY

Unless noted on the event information or webpage, the Chamber requires payment in advance for admission to Chamber events due to commitments to our vendors. Chamber event fees (regardless of attendance) are refundable only if a cancellation notice is received at least one week prior to the event.

Refunds for services other than events are available on a case by case basis, reviewed by the Executive Committee. Please submit request (s) in writing to: [office@CentralPascoChamber.com](mailto:office@CentralPascoChamber.com).

## PRIVACY INFORMATION

The privacy policy describes the manner in which the Central Pasco Chamber of Commerce (the Chamber) collects, uses, maintains, and discloses information collected from users (each, a "User"). You may provide personal and business contact information on printed applications for membership or participation in events and in various points on our website (Site) including but not limited to, when Users visit our site, register on the site, place an order, subscribe to publications, respond to a survey, fill out a form, and in connection with other activities services features or resources we make available. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply information except that it may prevent them from engaging in certain Site related activities. Any of the information we collect may be used in the following ways:

### *To improve customer service & personalize User experience*

- Listing in our printed and online member directory. If you are a current member, your company name (or your name if you membership is as an individual) address, phone number, fax number, and Web site are listed.

### *To process payments*

- Processing financial transactions and fulfilling requests submitted via forms. Your information will not be sold, exchanged, transferred, or given to any other company for any reason, without your consent, Other than for the express purpose of delivering the purchased product or service requested.

### *To communicate*

- Adding you to our publications distribution list, newsletter and emails. The e-mail addresses you provide for yourself and/ or those of your employees are entered into our database and added to our publications Distribution list. If at any time you would like to unsubscribe from receiving future emails, detailed unsubscribe instructions are at the bottom of each email.

The Chamber does not support or condone the use of spam and the sending of unsolicited e-mail in any form. Therefore, we do not distribute or share e-mail addresses except at your explicit request. Chamber members may choose to make their e-mail address public, however do so at their own discretion and risk. Use of this Site directly, or indirectly, to send spam or unwanted e-mail is strictly prohibited. In particular, you agree not to use data from this Site to allow, enable or otherwise make possible, dissemination or collection of this data, in part or in its entirety, for any purpose, such as the transmission of unsolicited advertising and solicitations of any kind, including spam.

## WEB SITE USAGE

Our Site may use "cookies" to enhance the User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information. When you use our site, we Collect information to help improve our services examples include: the number of visits to our Web site, time spent on the Web site, number of pages viewed and the domains from which people visit our Web site. We aggregate, evaluate and use this information to improve our site and business and may provide aggregate information to third parties. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If User chooses these settings please note that some parts of the Site may not function properly.

## HOW WE PROTECT YOUR INFORMATION

The Chamber employs appropriate measures to protect personal information collected online including data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site. The Site contains links to other business sites; the Central Pasco Chamber of Commerce is not responsible for the privacy, policies, practices or content of these other sites.