Otterbein’s Response to the COVID-19 Virus

**A MESSAGE FROM JILL WILSON**
President and CEO of Otterbein SeniorLife

The safety and well-being of Otterbein residents, patients, partners (employees), and visitors is of primary importance each and every day. In light of the COVID-19 outbreak, and our “at-risk” population, Otterbein SeniorLife will be adhering to all governmental recommendations and regulations and initiating additional precautions.

**Effective immediately at all Otterbein SeniorLife Communities and Neighborhoods:**

**Starting March 24, 2020, and until further notice**
Healthcare residents who leave the campus will be isolated for 14 days upon their return until further notice.

- New healthcare admissions will be isolated to their rooms for 14 days.
- Direct caregivers for post-acute units will wear masks.
- New healthcare admission residents will be masked while receiving direct care for 14 days.
- Apartment residents who leave campus will be isolated to their room for 14 days,
- Outpatient therapy has been placed on hold
- Marketing tours are only available digitally
- Masks are worn for all levels of care

*Otterbein SeniorLife will continue to comply with all infection control policies and procedures.*

**Starting March 17, 2020**
Our Adult Day Services at Lebanon are closed until further notice

**Starting March 16, 2020, and until further notice**
We will close all of our campus dining rooms, eliminate all group activities, and no longer allow external visitors into apartments and campus center buildings.

All necessary personnel will be rigorously screened for signs of COVID-19. Although we are eliminating visitation, we understand that connectivity is healthy and important. We encourage you to stay connected during this time period using technology such as Skype and FaceTime. If you need assistance with arranging a virtual visit, please contact our community and we will be glad to help.

The health and safety of our residents, patients, visitors, and partners is our top priority. As we learn more, we will reach out and keep you informed. In the meantime, please refer to this page for additional information.

*If you have any specific questions or concerns, please contact the Community Executive Director or Neighborhood Nursing Home Administrator.*