

Changes to Services with Partner Agencies due to COVID-19

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
ADULT & CHILD DAYCARE		
Daily Living Center	540-949-4151	Permanently closed as of February 28, 2020. Please contact dailylivingcenter@gmail.com if you need additional details.
Valley Program for Aging Services	540-949-7141/ 800-868-8727	<p>Due to the coronavirus pandemic, all VPAS offices and senior centers are closed to the public until further notice. Additionally, all current and scheduled VPAS programs, including health and wellness workshops, are being held in a virtual format. Please check back for updates, stay safe and visit this page for guidelines on coronavirus and older adults.</p> <p>VPAS services including Meals on Wheels, case management, senior transportation, and Medicare counseling will continue with modifications for the health and safety of staff, volunteers, and the older adults they serve.</p> <p>***UPDATE: While many non-essential businesses are beginning to open, VPAS senior centers will remain closed to ensure the health and safety of our members.</p> <p>Senior Centers While senior centers are closed, VPAS is contacting members by phone to determine if they need meals delivered to their homes. They are also mailing information to members which includes education about older adults and coronavirus, and they are delivering hygiene and activity kits.</p> <p>Meals on Wheels Meals and other critical supplies are being delivered to homebound residents. VPAS is adding health screenings of all staff and volunteers preparing and delivering these meals, and reducing physical contact during delivery to prevent spread of the virus. They are also conducting safety checks by phone to these individuals.</p> <p>Senior Transportation VPAS is continuing to provide transportation to life-necessary destinations for eligible riders. They are enhancing sanitization practices of transport vehicles and implementing health screenings of all staff and volunteers.</p> <p>Case management and Medicare Consulting No in-home assessments are being made at this time. VPAS case managers will be available to respond to questions and conduct client reassessments by phone. Medicare consultation will continue by phone.</p> <p>Health and Wellness Workshops All health and wellness workshops are being held online.</p> <p>Caregiver Support Confident Caregiver Circles are being held online and online summer mini retreats for caregivers are underway.</p> <p style="text-align: right;">UPDATED: 07/29/2020</p>
YMCA – Staunton, Waynesboro	540-885-8089/ 540-943-9622	<p><u>Staunton/Augusta YMCA Emergency Child Care:</u> Location: Staunton Alliance Church 560 New Hope Rd, Staunton, VA 24401 Start Date: June 15, 2020 End Date: July 31, 2020</p>

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YMCA – Staunton, Waynesboro (cont.)	540-885-8089/ 540-943-9622	<ul style="list-style-type: none"> ▪ \$10 one-time registration free per child ▪ \$100 per week ▪ \$10 discount for siblings off of weekly rate for weeks both siblings are attending ▪ Operating Hours 8:00 am – 5:00 pm Monday through Friday. ▪ Breakfasts, snacks and lunch provided free through Staunton City Schools Summer Meal Program ▪ Ages 5-12 years old (must have completed Kindergarten) <p>Drop off/pick up protocol</p> <ul style="list-style-type: none"> ▪ 7:45 am to 8:15 am Drop off ▪ 4:45 pm to 5:15 pm Pick up <p>Check out http://www.saymca.org/youth/emergency-child-care/ to register and for more details or contact Camp Director, Nicole Kozikowski, at 540-885-8089 or e-mail: nicole@saymca.org.</p> <p><u>Waynesboro YMCA Childcare:</u> No registrations will be done via phone or in person. ALL REGISTRATION MUST BE DONE VIA EMAIL. For more information on Child Care, contact Rebecca Patton at 540-943-9622 ext 208 or via email at rapatton@ntelos.net.</p> <p>2020-2021 School Year Plan This is an active document and will change as needed to accommodate the needs of our community within the guidelines set by Licensing, the Governor of Virginia, and the Department of Health. They will operate out of the Y only this school year. This will limit their capacity. In addition, at this time, they are still limited to 22 persons per space. Due to physical distancing regulations for transportation, they will only be serving the following Waynesboro City Schools for our afterschool program: William Perry, Berkeley Glenn and Westwood. If spaces allow, they will offer full day care to their currently enrolled Augusta County students. Priority registration will go to Waynesboro City students.</p> <p>Mondays: Full day care available Tuesdays: Full day care available for last names M-Z, afterschool care available for last names A-L Wednesday: Full day care available for last names A-L, afterschool care available for last names M-Z Thursdays: Full day care available for last names M-Z, afterschool care available for last names A-L Fridays: Full day care available for last names A-L, afterschool care available for last names M-Z</p> <p>Before school will be offered Tuesday-Friday, provided we have at least 5 children going to each location.</p> <p>These opportunities are for working parents. Spaces will be first come, first serve.</p> <p>Registration dates will be as follows: July 27-31: Non Members</p>

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YMCA – Staunton, Waynesboro (cont.)	540-885-8089/ 540-943-9622	<p>Registration will be done via email ONLY. Email is rapatton@ntelos.net. This date and time stamps your request. Paperwork will be emailed to you and must be returned by the due date or you will forfeit your child’s spot. You will need to know exactly what days your child will be attending school so we can map out our bus staging.</p> <p>COVID-19 Essential Personnel Childcare The Waynesboro Family YMCA is partnering with the Community Foundation and their COVID-19 Local Response Fund to provide quality and affordable care for children of essential personnel in our community. This service is continuing with hours of 7 a.m. – 5 p. m. at the Y.</p> <p>The Y will accept children preschool (age 4) through fifth grade, on a first-come, first-serve basis through the remainder of summer. Registration must occur the Thursday before care is needed.</p> <p>Daily rates for Y childcare services will be: School Age Y Member: \$16.80 per day School Age Public: \$20 per day Preschool Y Member: \$20 per day Preschool Public: \$23 per day Tuition will be drafted on Friday each week.</p> <p>Scholarships are available for those that qualify, and the Y has a simple form for parents who are interested in participating but not prepared for the unexpected costs of children at home due to the government mandate from coronavirus.</p> <p>If you are an essential employee and wish to register your children for childcare at the Waynesboro YMCA, contact Patton Monday-Friday, 9 a.m.-5 p.m. at rapatton@ntelos.net or (540) 241-4797.</p> <p>Please visit https://www.waynesboroymca.com/child-care/ for more details. UPDATED: 07/29/2020</p>
ALCOHOL/SUBSTANCE USE		
Alcoholics Anonymous Valley Intergroup	540-885-6912/ 866-281-8456	<p>Many groups have alerted local AA offices or hotlines if they are temporarily not meeting in their regular space. Some groups have shared that they are utilizing digital platforms such as Zoom, Google Hangouts, or conducting conference calls. AA groups are also creating contact lists, keeping in touch by phone, email or social media. Many local AA central/intergroup offices and areas have added information to their websites about how to change a meeting format from “in-person” to a digital platform. There are a variety of existing online A.A. meetings accessible via http://www.aavalleyintergroup.org/where-and-when-meeting-list. UPDATED: 07/29/2020</p>
Blue Ridge Area Narcotics Anonymous	800-777-1515	<p>Due to public health concerns regarding coronavirus and recommendations to limit public gatherings, consider alternatives to face-to-face meetings. Check out https://brana.car-na.org/ to locate phone and online meetings. You can also call the 24-hour hotline at 1-800-777-1515 to find a meeting near you. UPDATED: 07/29/2020</p>

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ALCOHOL/SUBSTANCE USE (continued)		
Valley Community Services Board	540-887-3200/ 540-943-5515	<p>Due to COVID-19, the way VCSB provides services has been altered. Most services are being provided by Telehealth. At this time, VCSB does not have a reopen date for the Sanger's Lane location. Genoa Pharmacy remains open.</p> <p>EXISTING CLIENTS: Your Provider will contact you to set up Telehealth. If you are a NEW or PREVIOUS CLIENT, please call 540-887-3200 for further information.</p> <p>OPEN MON, TUES, THURS, FRI 8 AM – 1 PM FOR SAME DAY ACCESS ONLY FOR CLIENTS THAT DO NOT HAVE INTERNET ACCESS TO DO TELEHEALTH. UPDATED: 07/29/2020</p>
COUNSELING & EMOTIONAL SUPPORT SERVICES		
Augusta Health Behavioral Health Services	540-213-2525/ 540-941-2525	<p>Outpatient Behavior Health has resumed in-person visits. The hours are: Monday – Thursday from 8 am – 6 pm, Friday from 9 am – 3 pm. The Intensive Outpatient Program resumed on Monday, June 15, 2020. UPDATED: 07/29/2020</p>
Compass Youth & Family Services	540-949-7045/ 540-480-2050	<p>Compass continues to meet with clients through home visits and through Telehealth. They are accepting new clients who meet eligibility requirements. Please call to inquire about services. UPDATED: 07/29/2020</p>
FairField Center (Mediation)	540-434-0059/ 800-653-0019	<p>Don't let COVID-19 escalate existing disagreements. FairField Center can provide mediation, coaching, and training services online. Call them today for your options. UPDATED: 07/29/2020</p>
Shenandoah Valley Emotional Support Line	540-830-0612	<p>As the nation moves through a time of political unrest due to racial injustice, Shenandoah Valley Emotional Support Line (SVESL) recognizes the shifting needs of the community.</p> <p>While call volume has been low, SVESL acknowledges a warm line may still be a service that would benefit the area. With these factors in mind, SVESL has decided to shift the line to one staffed by Adagio House employees, the scope of which is not limited to the impact of the coronavirus.</p> <p>If you are looking for support or ways to connect with a local mental health professional, please call: 540-830-0612 on Mondays, Wednesdays, and Fridays between 7-9 pm. Voicemails will be returned within 24 hours. Please note that SVESL is also updating the resource listing to include mental health resources specifically for the Black community. Please don't hesitate to reach out. Check out https://docs.google.com/document/d/1von7kusqZWKiSi6rq7jref2TehU_EfjF8AZI2gsncHE/edit for a list of local mental health resources, as well as a link for the list of resources in Spanish. UPDATED: 07/29/2020</p>
VCE Augusta Financial Counseling	540-245-5750	<p>Virginia Cooperative Extension is open Monday through Friday from 8 AM-5 PM. Face masks are recommended. Please contact the office to schedule an appointment or find out what opportunities are available at this time. UPDATED: 07/29/2020</p>
Valley Community Services Board	540-887-3200/ 540-943-5515	<p>Due to COVID-19, the way VCSB provides services has been altered. Most services are being provided by Telehealth. At this time, VCSB does not have a reopen date for the Sanger's Lane location. Genoa Pharmacy remains open. EXISTING CLIENTS: Your Provider will contact you to set up Telehealth. If you are a NEW or PREVIOUS CLIENT, please call 540-887-3200 for further information.</p> <p>OPEN MON, TUES, THURS, FRI 8 AM – 1 PM FOR SAME DAY ACCESS ONLY FOR CLIENTS THAT DO NOT HAVE INTERNET ACCESS TO DO TELEHEALTH. UPDATED: 07/29/2020</p>
Valley Hope Counseling Center	540-941-8933	<p>Valley Hope Counseling Center offices are closed. VHCC is able to offer phone or video appointments to current and new clients, as deemed appropriate by the counselors. Anyone interested in scheduling</p>

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Valley Hope Counseling Center (cont.)	540-941-8933	an appointment, please call their office at 540-941-8933 and leave a message, and review the Distance Counseling Informed Consent Form on their website at http://valleyhopecc.org . At this time, VHCC is blessed to announce that any fees clients are responsible for will be covered by Community Foundation of the Central Blue Ridge. Staff will continue to check and respond to voice mails during business hours, as schedules allow. VHCC will continue to share updates and resources on their Facebook page. UPDATED: 07/15/2020
COUNSELING & EMOTIONAL SUPPORT SERVICES (continued)		
Valley Pastoral Counseling Center	540-943-8722/ 540-886-5757	VPCC is continuing to see clients via teletherapy using a secure HIPAA compliant technology that is easy to operate and requires no apps or downloads. VPCC is checking office voicemails daily, so please give your therapist a call at 540-943-8722 should you wish to schedule an online session. Your therapist can provide you the necessary information to get started. New Clients: You may leave a voicemail for Stephanie Sterling, Clinical Coordinator, if you wish to make an initial appointment as VPCC is currently accepting new clients. Fees: Most insurance companies have agreed to cover these teletherapy sessions for the duration of the COVID19 crisis and resulting social distancing requirements. If your plan does not or if finances are otherwise an issue, please talk with a therapist to work out a fee that is affordable for you at this time. SPECIAL ANNOUNCEMENT: COVID-19 Support Group for anyone affected by the pandemic and related issues. Check out http://www.valleypastoral.org/blog.html for details. UPDATED: 07/29/2020
Virginia Center for Family Relations	540-885-3481	Regarding the COVID-19, you don't have to wait until we get the "all clear" signal to speak to a counselor. Now is the perfect time to call the Virginia Center for Family Relations. VCFR has counselors available to meet with you and provide the emotional support to get through this tough time. With the use of the latest technology, VCFR counselors can video conference in a strictly confidential system that is fully HIPPA compliant. Since this health crisis began, most insurances do cover video conferencing (also called telehealth) for mental health counseling. For some people, they would like to keep the insurance out of their personal business and they are more comfortable with self-pay. VCFR is a provider with most major insurance companies. Call your insurance company to verify that VCFR is indeed a provider with your particular insurance coverage. UPDATED: 07/29/2020
FOOD/CLOTHING/FUEL		
Blue Ridge Area Food Bank	540-248-3663/ 800-296-3663	Food Bank staff, volunteers, and partners throughout their network provide essential service to the communities they serve, and they will continue to do so as the COVID-19 public health crisis evolves. Before visiting the Food Bank or a local food pantry or meal program: BRAFB suggest that people in need of food assistance call their local food pantry before visiting to confirm hours of operation. Distribution plans may change quickly and without much warning. To find a food pantry, use their website tool: www.brafb.org/find-help . The Governor is requiring the use of face coverings in public spaces. The Food Bank now asks all volunteers and visitors to wear face coverings in their facilities. They can provide a mask when needed. UPDATED: 07/29/2020
Goodwill Thrift Stores		Most Goodwill retail stores will return to normal operating hours of Monday – Saturday 8 am to 8 pm & Sunday 12 pm to 6 pm. The Staunton Outlet will not be reopening in its current location. Goodwill is looking for another location for the Outlet and will update its customers when a decision is made. Customers may continue to shop online at https://www.shopgoodwill.com/roanoke .

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Goodwill Thrift Stores (continued)	Staunton: 540-886-8910 Waynesboro: 540-941-8526 Verona: 540-248-0547	<p>Donation Centers in stores will operate the same hours as store hours. Many Mission Services Offices and Jobs Campuses have reopened. Goodwill has launched Virtual Services for the public and individuals enrolled in training and employment programs. Additional services include virtual computer classes, a job board of employers currently hiring, resume assistance, one-on-one coaching, live online classes, and more. Many employees continue to work from home and offices remain closed to the public. You may call (540) 581-0620 ext. 1106 for assistance. Goodwill has cancelled all public events, including job fairs, workshops, and computer classes. They are also limiting staff and in-person services to 10 or fewer people in close proximity to one another. Tours of the Goodwill facilities and mission services will be cancelled until further notice, including The Real Goodwill Tour.</p> <p>Upon reopening, the following measures will be in place to ensure the safety of our employees, shoppers, and donors:</p> <ul style="list-style-type: none"> ▪ Social distancing will be a top priority. New signage will be placed to provide guidance for customers and employees. ▪ Stores will abide by the Governor’s requirements for the number of patrons. During peak times it may be necessary to set time limits to ensure everyone has an opportunity to shop. ▪ Masks will be recommended following CDC and VDH guidelines for proper usage, including being worn by store employees as required by Forward Virginia guidelines. ▪ Employees will be wearing gloves in the donation area as well as on the sales floor. ▪ Dressing rooms will be closed. ▪ Restrooms will be closed. ▪ Water fountains will be closed. <p>UPDATED: 07/29/2020</p>
FOOD/CLOTHING/FUEL (continued)		
Meals on Wheels-Staunton City only	540-886-1219	Meals are being delivered; however, meals are usually left at the door or left inside the door and deliverers are maintaining a distance from residents. UPDATED: 07/29/2020
SACRA (Staunton Augusta Church Relief Association)	540-886-3957	At this time, SACRA is assisting clients with food and eviction notices (see Housing – Shelter) only. If you are in need of food and hygiene items, please go to SACRA on Wednesdays from 9:00-11:30 a.m. A list of available items will be given and a volunteer will bag your items and hand them to you at the door. UPDATED: 07/29/2020
Salvation Army-Waynesboro/Augusta	540-943-7591	SA-Waynesboro/Augusta Co. remains open Monday thru Friday 9:00 a.m.-4:00 p.m. (closed 12-1 for lunch) to assist those suffering with layoffs and job interruptions and have implemented procedures to safeguard clients, volunteers, and staff. The Food Pantry is open. Friday Feedings will continue although lunch is “grab and go”. The Salvation Army Social Services office is open (Mon.-Fri.: 9:00-11:30 a.m. & 1:30-3:30 p.m.) to assist people with applying for assistance. UPDATED: 07/29/2020
Salvation Army-Staunton/Augusta	540-885-8157	During this time of the COVID-19 pandemic, SA-Staunton added to their services by helping with mortgages, hotel stays, and food deliveries. They have also been giving out groceries at three local school meal stops on Mondays and Thursdays. All grocery deliveries need to be given an appointment by reaching out to their office at (540) 885-8157 to set up delivery on Fridays. Monday-Friday 8:30 am-

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Salvation Army-Staunton/Augusta (continued)	540-885-8157	4:00 pm anyone can come by and receive groceries or toiletries, as well. Please contact them if you need assistance or have any questions at 540-885-8157. The Salvation Army of Staunton has resumed its 11:00 AM Worship Service in their chapel. The Thrift Store is open Tuesday-Saturday from 9 AM-4 PM. It will be temporarily closed on Mondays for deep cleaning and restocking. Online Boutique sales continue on Mondays and Thursdays via The Salvation Army Staunton-Facebook. UPDATED: 07/29/2020
FOOD/CLOTHING/FUEL (continued)		
Salvation Army-Harrisonburg	540-434-4854	SA-Harrisonburg is still open! However, there are modifications in place. The food pantry is open each morning except for Wednesday. After 11:30 AM, the front door is locked and those who have appointments need to knock for entry. For the foreseeable future, there will not be any food donations on the "table" in the lobby. They have suspended receiving in kind donations that are at risk of contamination. They are following CDC guidelines for the workplace and shelter in regards to sanitation and hygiene. The shelter is operating as normal while taking precautions and following CDC guidelines. They are asking all visitors who have fever, coughing, and other COVID symptoms to please refrain from visiting. For financial assistance, please call to schedule an appointment. UPDATED: 07/29/2020
Valley Program for Aging Services	540-949-7141/ 800-868-8727	Meals on Wheels Meals and other critical supplies are being delivered to homebound residents. VPAS is adding health screenings of all staff and volunteers preparing and delivering these meals, and reducing physical contact during delivery to prevent spread of the virus. They are also conducting safety checks by phone to these individuals. UPDATED: 07/29/2020
WIC – Staunton/Augusta Health Dept.	540-332-7830	Due to COVID-19 (Coronavirus), most WIC clinics in Virginia are temporarily closed to visitors. However, staff are available to help you by phone. Call your local WIC Office or 1-888-942-3663 for assistance with your benefits. Contact them by phone or e-mail (https://www.vdh.virginia.gov/wic-participants/sample-page/contact-us/) with questions. UPDATED: 07/29/2020
WIC – Waynesboro Health Dept.	540-949-0137	Due to COVID-19 (Coronavirus), most WIC clinics in Virginia are temporarily closed to visitors. However, staff are available to help you by phone. Call your local WIC Office or 1-888-942-3663 for assistance with your benefits. Contact them by phone or e-mail (https://www.vdh.virginia.gov/wic-participants/sample-page/contact-us/) with questions. UPDATED: 07/29/2020
FOOD PANTRIES – Food pantries may change their distribution schedule. Please call the pantry before going to pick up food.		
Churchville Community Food Pantry	540-885-3009	The Food Pantry will be open at its usual time of the 3 rd Tuesday from 7:00-8:30 p.m. Food distribution will be drive thru. Pantry customers should bring a note with their name, telephone number, date of birth, and food bank needs listed. Please remain in your vehicle. Food will be loaded into your vehicle. UPDATED: 08/03/2020
Erma Food Pantry	540-249-5893	Pantry is open on Mondays beginning at 6:30 p.m. (closed on the 5 th Monday). Please go to the back door of the church, sign in, and food will be set on a table for you to load in to your vehicle. Please ask for assistance with loading if needed. UPDATED: 08/03/2020
Bethany UMC	540-234-8880	The Bethany Food Pantry is open every Monday from 4:00-5:30 p.m. They will be operating on a drive-thru basis for the foreseeable future. UPDATED: 08/03/2020

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FOOD PANTRIES (continued) – Food pantries may change their distribution schedule. Please call the pantry before going to pick up food.		
Craigs ville Area Food Pantry	540-997-5827	Pantry is open the 3 rd Thursday of each month at 9:30 a.m.-1:00 p.m. and 5:30 p.m.-7:00 p.m. Delivery is available on the Tuesday prior to the 3 rd Thursday of each month. Please call for details. Updated: 08/03/2020
Fishersville UMC	540-942-9355	The FUMC Food Pantry is open each Tuesday from 12:00-2:00 p.m. Bring your photo I.D. People will drive up, indicate what food is needed, and food is brought to the vehicle. UPDATED: 08/03/2020
Kingsway Help Center	540-377-5708	Kingsway Help Center will be open on Wednesday, August 19, 2020 from 9:30-11:30 a.m. and 1:30-4:30 p.m. for distribution of food. Distribution will be drive-thru only. UPDATED: 08/03/2020
Mint Springs UMC	540-337-3507	The Helping Hands Food Pantry will be open on August 27, 2020 (4 th Thursday) from 4:00-6:00 p.m. It will be drive-thru only. UPDATED: 08/04/2020
Calvary UMC	540-337-2980	The food pantry is open on Mondays and Thursdays at 2:00-5:00 p.m. UPDATED: 08/03/2020
Rejoicing Life Baptist Church	540-337-2447	The food pantry is operating on its normal schedule of the 1 st and 3 rd Saturdays from 11 AM-1 PM. Pull up to the sidewalk and volunteers will load a box of food into your car. If you need food outside of these scheduled hours, please contact Rejoicing Life Baptist Church or Nancy at 540-337-2447. UPDATED: 08/03/2020
Verona UMC	540-248-7777	Pantry remains open on Tuesdays at 9:00-11:00 a.m. and the 2 nd and 4 th Thursdays at 6:00-8:00 p.m. Please bring a photo ID and proof of address. UPDATED: 08/04/2020
Verona Community Food Pantry	540-430-2844	The Verona Community Food Pantry has reopened. VCFP is open on Mondays, Wednesdays, and Thursdays from 9-11 a.m. and on Tuesdays from 4:30-5:45 p.m. You must arrive by quarter till the hour in order to have time to pick up your food. To obtain food, please drive up. Keep to the right of the tents. Stop at the registration table. Have your ID and red/orange sticker with you if you have one. Register outside and then drive around. Two pre-packed boxes will be placed in your car. Please make sure you have room for them before coming to the VCFP. UPDATED: 08/04/2020
Blue Ridge Area Food Bank	540-248-3663	Food Bank staff, volunteers, and partners throughout their network provide essential service to the communities they serve, and they will continue to do so as the COVID-19 public health crisis evolves. Before visiting the Food Bank or a local food pantry or meal program: BRAFB suggests that people in need of food assistance call their local food pantry before visiting to confirm hours of operation. Distribution plans may change quickly and without much warning. To find a food pantry, use their website tool: www.brafb.org/find-help . The Governor is requiring the use of face coverings in public spaces. The Food Bank now asks all volunteers and visitors to wear face coverings in their facilities. They can provide a mask when needed. UPDATED: 08/04/2020
Lyndhurst UMC	540-943-8057	The food pantry is open the first Thursday after the 1 st Saturday of the month. The next day of operation is Thursday, August 6 , 2020 followed by Thursday, September 10 , 2020. The hours are from 5:00-6:30 p.m. The food pantry is drive thru at this time. Please call the church prior to showing up. The food pantry serves mainly the Lyndhurst community. UPDATED: 08/04/2020
Valley Mission	540-886-4673	Valley Mission is open for meals: walk in clients are served breakfast at 6:45 a.m., M-F; lunch at 12:00 p.m., M-F; and dinner at 5:00 p.m., M-F. On Saturday and Sunday, brunch is served at 9:30 a.m. and dinner is at 4:00 p.m. UPDATED: 07/21/2020

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FOOD PANTRIES (continued) – Food pantries may change their distribution schedule. Please call the pantry before going to pick up food.		
SACRA (Staunton Augusta Church Relief Association)	540-886-3957	At this time, SACRA is assisting clients with food and eviction notices (see Housing – Shelter) only. If you are in need of food and hygiene items, please go to SACRA on Tuesdays & Wednesdays from 9:00-11:30 a.m. A list of available items will be given and a volunteer will bag your items and hand them to you at the door. UPDATED: 08/04/2020
Central UMC	540-886-3441	The food pantry is available on Wednesdays at 10:00-11:30 a.m. Noon Lunch has re-opened! Beginning July 20 th , each Tuesday and Thursday from 11:30 AM-12:00 PM, Central UMC will offer a bag lunch. Drive-in or walk up to Central Curbside (Beverly Street where they had the soup ministry). <i>Please observed social distancing and wear a face mask.</i> UPDATED: 08/04/2020
Seventh Day Adventist Church	540-886-8081	The food pantry is still operating. Call 540-448-2904 on MONDAYS between 9:00 a.m.-5:00 p.m. to reserve a box of food that you will pick up on Tuesday at 9:30-11:00 a.m. UPDATED: 08/04/2020
Marquis Memorial UMC	540-886-1176	The food pantry will be OPEN on Wednesdays at 9:00-11:00 a.m. In order to protect the safety of volunteers and clients, and in accordance with national and state regulations, MMUMC is modifying their process of food distribution. They will be implementing a drive thru service. They ask that clients pull up to the door, REMAIN in their vehicles, and food will be brought out to you. UPDATED: 08/03/2020
Linden Heights Baptist Church	540-886-1138	The food pantry is not available until further notice. People needing assistance may contact the church Monday-Thursday from 8 AM to 1 PM. UPDATED: 08/04/2020
Trinity Episcopal Church	540-886-9132	Trinity Episcopal Church’s noon lunch on weekdays is on hold until further notice. Please check their website (https://trinitystaunton.org/) for updates. UPDATED: 08/04/2020
First Baptist Church – Staunton	540-886-8333	The food pantry is open the 3 rd and 4 th Thursdays every month from 9:00-11:00 a.m. CDC guidelines will be posted and practiced to ensure safety for our neighbors and workers. UPDATED: 08/06/2020
Cornerstone Church of Augusta	540-324-0705	The food pantry at Cornerstone Church of Augusta is no longer in service. UPDATED: 04/15/2020
Calvary Baptist Church	540-885-5512	The food pantry is the 1 st and 3 rd Wednesdays of each month at 6:00-7:00 p.m. The next food pantry date is Wednesday, August 19, 2020 . Curb side pick-up only. Drive up to the Mission House and people will come out to you at a safe distance. Provide your name and the number of people in your family and food will be brought out to you. UPDATED: 08/06/2020
First Presbyterian Church – Staunton	540-886-0704	First Presbyterian Church’s Food Pantry will remain open Monday and Thursday of each week from 9:00 a.m.-12:00 p.m. To stay in the loop, everyone is encouraged to sign up to receive emails at stauntonfirst@gmail.com . UPDATED: 08/06/2020
West Waynesboro Church of Christ	540-949-8670	The food pantry is available on the 2 nd and 4 th Mondays from 9:30-11:30 a.m. UPDATED: 08/06/2020
Second Presbyterian Church	540-943-3211	Disciples Kitchen is offering <i>Grab and Go Lunches</i> on Mondays, Tuesdays, and Thursdays from 11:30 a.m.-12:00 p.m. <i>Grab and Go Dinner</i> is offered on Sundays from 4:00-4:30 p.m. Please call the church office (540-943-3211) for updates. UPDATED: 08/06/2020
Glen Kirk Presbyterian Church	540-943-2896	The food pantry will be distributing food on the first Monday of every month from 4:30-6:00 PM. To reserve a box of food, please contact Carol at 540-430-5331. UPDATED: 08/06/2020
First Presbyterian Church – Waynesboro	540-949-8366	Clients are presented with a shopping list of fresh produce and frozen food from which to choose which are delivered to the cars. The Food Bank is currently being held on its regular schedule of 2:00-4:00 p.m. the second and fourth Thursday of each month throughout the year. UPDATED: 08/06/2020

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
FOOD PANTRIES (continued) – Food pantries may change their distribution schedule. Please call the pantry before going to pick up food.		
Main Street UMC	540-942-1179	The Pantry is operating Monday through Thursday from 9:30 to 11:00 a.m. UPDATED: 08/06/2020
Basic UMC	540-949-8947	Grab and Go Groceries is on Wednesdays from 6:00-6:30 p.m. On Saturdays, <i>Grab and Go Breakfast</i> is from 10:00-10:30 a.m. UPDATED: 08/06/2020
St. John Evangelist Catholic Church	540-949-6145	The food pantry has been canceled until further notice. Please contact the church if you need assistance with food. UPDATED: 08/06/2020
FARMER'S MARKETS		
North Augusta Farmer's Market	540-324-3416	North Augusta Farmer's Market re-opens on Wednesday, July 15, 2020. Their hours are 11:00 AM-2:00 PM. Online orders are accepted Thursday-Monday. They are located at the Augusta County Government Center. UPDATED: 07/15/2020
Staunton Farmers' Market	540-448-1937	Staunton Farmers' Market is open each Saturday from 7 AM-12 PM. You may purchase items with the vendors from their stand, or, you may continue to preorder. Customers who choose to preorder are asked to please pick up their orders at the vendor's stand. The parking lot on the vendor's side will be closed to customer vehicles. SFM asks that you maintain social distancing of at least 6 feet and wear a mask. They also ask that you do not congregate and please leave the Market as soon as you have made your purchases. Please leave your pets at home. As a reminder, SFM is accepting SNAP/WIC cards, as well as SNP coupons. SNAP/WIC participants, please see John Oakes to get your tokens. Craft vendors have returned to SFM. Location: the Wharf Parking Lot on Johnson St. in historic downtown Staunton. Please visit https://www.stauntonfarmersmarket.org/ for a list of participating vendors. UPDATED: 07/15/2020
Waynesboro Farmers Market	540-324-3416	Waynesboro Farmers' Market (WFM) is open to the public each Saturday from 9 AM-12 PM. Their online order window is from Sunday through Thursday. Curbside pickup is on Saturday from 9 AM-10:30 AM. Online orders can be placed at https://projectgrows.luluslocalfood.com/ . Beginning Saturday, July 11th, there is a new traffic pattern for the Saturday market. Visit https://www.facebook.com/WboroFM/ to view a map of the new traffic pattern. <i>If you receive WIC or Senior Voucher benefits, you can shop in-person at the market or pull up to the curbside area and someone will assist you with placing an order from your car. SNAP customers can continue shopping online or in person. If shopping in person, please see the market booth when arriving at Constitution Park.</i> If you would like to use your SNAP/EBT card to purchase food from our online market, please email markets@projectgrows.org to learn how you can save on your order! UPDATED: 07/15/2020
FOOD – MISCELLANEOUS		
Kroger		SNAP EBT payments for pickup orders are now accepted at all pickup locations (excluding stores in Mariano's*). When placing your pickup order, when you get to Payment Option, choose "SNAP EBT at Pickup." When you arrive at your pickup location, swipe your EBT Card to complete your order. At this time, WIC is not currently accepted. UPDATED: 07/08/2020

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
FOOD – MISCELLANEOUS (continued)		
Walmart		<p>How Walmart Grocery Pickup SNAP/EBT Payments work:</p> <ol style="list-style-type: none"> 1. Order: order groceries at walmart.com/grocery or on the Walmart Grocery mobile app. 2. Checkout: During checkout, select EBT Card as payment method. 3. Pickup: Swipe EBT card with the Walmart Associate when you arrive at the pickup location. <p>When you get to the Walmart Pickup location, the Walmart Associate will know that you are an EBT customer and will swipe your EBT card to pay for those items that are EBT-eligible. For any items that are not EBT-eligible, the Associate will then take payment with another credit/debit card.</p> <p>UPDATED: 07/08/2020</p>
<p>VDSS is pleased to announce that effective May 29, 2020, SNAP recipients in Virginia may purchase food from approved online retailers using their EBT card! Currently, the approved online retailers are Amazon and Walmart. Both retailers provide information on their website about using EBT for online purchases. SNAP benefits may only be used to purchase eligible food. Delivery fees and other associated charges may not be paid for with SNAP benefits. Any retailer interested in applying may access information on this at https://www.fns.usda.gov/snap/online-purchasing-pilot. UPDATED: 06/02/2020</p>		
HOUSING – SHELTER		
Habitat for Humanity	540-886-1944	The ReStore is now open on Saturdays from 10 AM-4 PM. Masks and social distancing are highly recommended. UPDATED: 07/29/2020
Open Doors Shelter – Harrisonburg	540-578-3869/ 540-705-1908	The departure from Godwin Hall closed out the 2019-2020 Shelter season. Open Doors is looking at options and their schedule for 2020-2021. UPDATED: 07/15/2020
Ruth’s WARM House	540-324-8166	The shelter is open and accepting applications as residents move out. You can obtain an application at www.warmwaynesboro.org . UPDATED: 07/16/2020
SACRA (Staunton Augusta Church Relief Association)	540-886-3957	<p>At this time, SACRA is assisting clients with food (see Food/Clothing/Fuel and Food Pantries) and eviction notices only. If you have an eviction notice, please call the SACRA office at 540-886-3957 and leave a message including your name and phone number. A volunteer will call you back to schedule a time for you to come in and discuss your situation. When you come in, you must have a copy of your eviction notice, your lease, and your landlord’s contact information (a name and phone number). SACRA staff will call your landlord for verification so you may want to let your landlord know that SACRA will be contacting them. When you come to your appointment at SACRA, please wear a mask. If you do not have a mask, one will be given to you.</p> <p>SACRA has limited funds so they encourage you to have a conversation with your landlord regarding your situation. At some point in the future, SACRA will begin helping with utilities; however, not at this time. UPDATED: 07/29/2020</p>
Salvation Army Shelter – Harrisonburg	540-433-2785	The shelter is able to accept new residents as space becomes available. Call for details. UPDATED: 07/29/2020
Staunton Redevelopment & Housing Authority	540-886-3413	<p>SRHA is currently closed to public but is available over the phone. Due to COVID-19, SRHA will be implementing the following effective immediately:</p> <ul style="list-style-type: none"> • The office will be completely closed to the public. Applications will be posted on the door but there will be no doorbell and staff will not be letting anyone enter for any reason. We will conduct business by phone as efficiently as possible. • Anything that we have scheduled with you during this time period will be rescheduled.

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
Staunton Redevelopment & Housing Authority (continued)	540-886-3413	<ul style="list-style-type: none"> Maintenance will NOT be completing any work orders unless they are determined to be emergencies. There will be a black lock box installed to the right of the entrance door at the main office. DO NOT PUT MONEY IN THIS, it is only for paperwork. Staff will be checking the box daily. Your paperwork must be placed in an envelope with your name and address on it. If you have make a payment for any reason, it must be mailed to the main office. UPDATED: 07/29/2020
HOUSING – SHELTER (continued)		
StayHomeVirginia.com		Virginia Housing Development Authority has partnered with Governor Northam to create StayHomeVirginia.com, a website for housing-centered information about programs, services and resources to help Virginians who have experienced job or income loss and other impacts due to the COVID-19 crisis. It includes guidance on how to work with landlords, financial institutions, and others to sustainably utilize temporary eviction and foreclosure protections during this crisis. UPDATED: 07/29/2020
Valley Homeless Connection	540-213-7347	If you are in danger of, or experiencing, homelessness in Waynesboro, Staunton, or Augusta County, please call the Valley Housing Crisis Hotline at 540-213-7347. UPDATED: 07/29/2020
Valley Mission	540-886-4673	Valley Mission is open for meals. Individuals needing to stay at Valley Mission must call the Valley Homeless Connection (VHC), provide information regarding their situation, and inform VHC that they need residency at Valley Mission. UPDATED: 07/29/2020
WARM (Winter Shelter)	540-943-2190	The shelter is operating 24/7 and is at capacity. There are no available shelter beds. There is no transportation available. UPDATED: 07/29/2020
Waynesboro Redevelopment & Housing Authority	540-946-9230/ 800-788-9742	The Waynesboro Redevelopment and Housing Authority will begin accepting applications again for the Public Housing Program and Housing Choice Voucher Program on July 1, 2020 . At this time, applications will be taken by Appointment Only. Please call the Waynesboro Redevelopment and Housing Authority’s Main Office, 540-946-9230, starting July 1, 2020, to begin the application process and to schedule an appointment. UPDATED: 06/30/2020
HOUSING – SHELTER – MISCELLANEOUS		
<p>Virginia Rent and Mortgage Relief Program (RMRP) – Governor Ralph Northam today launched the Virginia Rent and Mortgage Relief Program (RMRP), which will provide \$50 million in federal Coronavirus Aid, Relief, and Economic Security (CARES) Act funding for households facing eviction or foreclosure due to COVID-19. RMRP will provide short-term financial assistance on behalf of households in the form of rent and mortgage payments.</p> <p>To identify the local RMRP administering organization for a household and to conduct a self-assessment for eligibility, visit dhcd.virginia.gov/eligibility or call 211 VIRGINIA by dialing 2-1-1 from your phone. Tenants and homeowners are encouraged to know their rights and responsibilities and pay their rent and mortgages on time if they are able. Visit StayHomeVirginia.com for additional information and resources.</p> <p>For the full release, please go to https://www.governor.virginia.gov/newsroom/all-releases/2020/june/headline-858911-en.html. ADDED: 07/01/2020</p>		
MEDICAL AND DENTAL SERVICES		
Augusta Health	540-332-4000/ 540-932-4000	If you plan to visit the Hospital, please review their current Visitation Policy at https://www.augustahealth.com/coronavirus/visitor-restrictions . Behavioral Health Outpatient Behavioral Health has resumed in-person visits. Throughout the pandemic response, visits have been conducted through telehealth.

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
Augusta Health (continued)	540-332-4000/ 540-932-4000	<p>Outpatient Behavioral Health Services' hours are: Monday through Thursday from 8 am – 6 pm, Friday from 9 am – 3 pm. The Intensive Outpatient Program has resumed.</p> <p>Birth Suite: Information for Expectant Mothers and Support Persons Because of the precautions necessary during the COVID-19 pandemic, and for the safety of mother and baby, Augusta Health (AH) needs to limit the entry and exit to the Birthing Suite. Once mother and her support partner have come into the unit, neither will be able to leave the unit and then return. So please be sure to bring all the items BOTH of you will need for the entire stay before you enter. This may include toiletries, the support person's medications, snacks, clothes, and the car seat you will need when you head home. Support partners will not be able to leave the OB unit and then re-enter. Thank you for your understanding as they work to provide the best care possible for your entire family.</p> <p>Business/Finance office They will still be answering phone calls and processing applications, but they will not have any face-to-face interactions with patients. There is a drop off box to the left of the front door for patients to drop off check payments and financial applications. This drop off box is not intended for cash payments, as they will not be able confirm the cash amount with you at the time of the deposit. If you would like to make a payment with credit card, please either call (540) 332-4600 or make your payment online. If you need to speak with a Financial Advocate, please call (540) 332-4600. If they are unable to take your call, please leave a message in their secured voicemail and they will return your call as soon as possible.</p> <p>Care Home Medical Retail Store Anyone who enters the building will be screened and required to wear a mask. Please call (540) 332-4995 to discuss your current needs and to receive instructions. Hours are Monday–Friday: 8 am–4:30 pm</p> <p>Fitness Center The Fitness Center is taking baby steps towards re-opening and looks forward to seeing each of you again! They are carefully following the state's guidelines for fitness center and those of Augusta Health.</p> <p>Medical Records To ensure the safety and well-being of patients, their families, and staff during the coronavirus (COVID-19) visitation restrictions, the Medical Records office is temporarily closed to walk-in customers. If you need copies of medical records, please follow the steps listed on the Medical Records page at https://www.augustahealth.com/patients-and-visitors/medical-records.</p> <p>Outpatient Lab at the Hospital The Augusta Health Outpatient Laboratory in the main hospital building is closed on Saturdays.</p>

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
Augusta Health (continued)	540-332-4000/ 540-932-4000	<p>Other Services at Augusta Health Phase I - Procedures that do not require testing, additional PPE, sedation or intubation—began on Wednesday, May 6. Diagnostic Radiology has opened up screening exams such as LDCT lung cancer screening, screening mammograms, and non-emergency diagnostics like x-rays, CTs, MRIs, ultrasound and nuclear medicine exams. Diagnostic Cardiology has reopened Cardiac/Pulmonary Rehab, echocardiograms, vascular ultrasound, cardiac stress tests, and the Device Clinic. They are contacting patients who had procedures postponed. Augusta Medical Group: Practices have been scheduling patients when they can safely be seen, and encourage patients to call their provider if they have questions or concerns. The Center for Cancer and Blood Disorders: The Center has resumed routine follow-up visits that had been deferred. The Skilled Nursing Floor, Inpatient Rehab Floor and Pain Clinic: Will reopen and begin procedures.</p> <p>Phase II - Procedures that require pre-procedure testing of the patient for COVID-19. The testing protocol will include quarantine prior to surgery—began on Monday, May 25. The procedures include Outpatient Surgery, Endoscopy, Cath Lab, Sleep Lab, and Inpatient and Outpatient Invasive Radiology Procedures.</p> <p>Phase III will include Inpatient Surgeries. These procedures will all require pre-procedure testing of the patient for COVID-19. The testing protocol will include quarantine prior to surgery.</p> <p>Phase IV - Augusta Health is now fully open to deliver care to the community! They continue to update visitation guidelines based on needs while keeping the health and safety of patients and team members as top priority.</p> <p>Augusta Health is asking all visitors to their facilities to wear masks. The CDC, the Virginia Department of Health, and Augusta Health all recommend that everyone wear a cloth face mask in the community when out in public. If you will be coming to an Augusta Health facility and have your own clean and laundered mask, please wear it to your appointment. This will help them preserve the mask supply.</p> <p>If you are sick and think you have been exposed, call the Augusta Health COVID Care Call Center: (540) 332-5122. There are a team of nurses answering calls Monday–Friday from 8 am–4:30 pm.</p> <p>Augusta Health's COVID-19 Assessment Center is located at the Waynesboro Urgent Care at 201 Lew Dewitt Boulevard in Waynesboro. The COVID-19 Assessment Center is open seven days a week from 8 am until 7 pm. At the Assessment Center, patients can be evaluated, treated and educated about respiratory illness and tested for COVID if the test is indicated. The COVID Care Call Center and COVID-19 Assessment Center work together to see patients effectively while reducing possible exposure of others to COVID-19.</p> <p style="text-align: right;">UPDATED: 07/29/2020</p>

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
MEDICAL AND DENTAL SERVICES (continued)		
Augusta Regional Clinic (Medical and Dental Services)	540-221-6723- Medical 540-221-6635 Dental	Augusta Regional Medical clinic permanently closed on July 1, 2020. The Dental Clinic remains open. Dental: open for emergency dental visits. If you are having a severe tooth ache or think you have an infection and/or swelling, please call so staff can triage you over the phone and try to fit you in. Pharmacy: the pharmacy permanently closed on April 23, 2020. UPDATED: 07/29/2020
Dept. of Health – Staunton/Augusta	540-332-7830	The clinic is currently closed. Please call ahead before seeking medical care. UPDATED: 07/16/2020
Dept. of Health – Waynesboro/Augusta	540-949-0137	The clinic is currently closed. Please call ahead before seeking medical care. UPDATED: 07/16/2020
Wilson Workforce & Rehab. Center	540-332-7000/ 800-345-9972	WWRC is and will remain closed for client services until further notice due to the ongoing COVID-19 Pandemic. A reopening date has not been determined. Along with the rest of the Commonwealth of Virginia, they are following CDC and VDH data and guidelines, as well guidance from the Governor’s advisory team and the Virginia Department of Education. When WWRC is able to determine a reopening plan and date, their website will be updated. During the closure: WWRC staff are working a limited number of hours. They are monitoring voicemails and emails as frequently as possible. If you are a DARS consumer, please contact your DARS counselor if you are not able to reach the WWRC staff you wish to contact. You may also call the main number (540) 332-7000 to be connected with the departments at WWRC who are most accessible. WWRC will return to its normal mission as soon as possible. Please continue to visit https://sp.wwrc.net/wwrcInfo/SitePages/Home.aspx for the latest in closings, delays and special events. UPDATED: 07/29/2020
Western State Hospital	540-332-8000	Patient visitation is suspended until further notice. Please call (540) 332-8101 for updated information. UPDATED: 07/29/2020
PAYEE / MONEY MANAGEMENT ASSISTANCE		
Social Security Administration	888-632-6896/ 800-772-1213	<u>Changes in Operations of Social Security Offices</u> For the safety of our community, local Social Security offices will only be able to provide services over the phone or online. The Social Security Administration recommends that you first try to use their online services before calling (https://www.ssa.gov/onlineservices/) for quicker results. To find your local Social Security office’s phone number, please go to https://secure.ssa.gov/ICON/main.jsp . If you are unable to utilize the zip code look up feature online, you can also call their national number toll-free at 1-800-772-1213. <u>Online Services</u> Social Security offices offer secure and convenient online services. These include: <ul style="list-style-type: none"> • Filing a claim for retirement, disability, or Medicare benefits; • Requesting a replacement Social Security card (includes Virginia); • Requesting a replacement Medicare card; • And more!

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19				
Social Security Administration (continued)	888-632-6896/ 800-772-1213	<p>The Social Security Administration has a comprehensive FAQ webpage at https://faq.ssa.gov/en-US/ to answer most of your Social Security questions online, without having to speak with a Social Security representative. It contains a wide range of topics, such as Medicare, Social Security Payments, Supplemental Security Income (SSI), and many others!</p> <p><u>Replacement Card Requests</u> You may be able to request a replacement card online with your personal my Social Security account at www.ssa.gov/myaccount. Visit the Social Security Number and Card page at https://www.ssa.gov/ssnumber/ to learn how. If you cannot request a replacement card online, call your local office and request to have one mailed.</p> <p><u>Will SSA extend their deadlines to provide documentation and other information?</u> Yes. Due to the COVID-19 pandemic, SSA is working to extend deadlines. <ul style="list-style-type: none"> • If SSA asked you to contact them by a certain date, please do not come to their office. You can contact them once their offices reopen to the public or you can mail your documents to them. They will follow up with you once the COVID-19 pandemic subsides. Please read SSA's COVID-19 web page (https://www.ssa.gov/coronavirus/) to learn more, including how to get help from the Social Security Administration by phone and online.</p> <p>Disability Determination Services (DDS) Operating Status: State DDSs have experienced periodic closures related to the COVID-19 pandemic. If you have a question about the operating status for a specific state DDS, we recommend calling the DDS. If your attempt to reach a DDS by telephone is unsuccessful (e.g., no answer, no returned call within 24 hours of leaving a message), we recommend contacting the Social Security Regional Communications Director (see list at https://www.ssa.gov/agency/rcds.html) for that specific state DDS.</p> <p style="text-align: right;">UPDATED: 07/29/2020</p>				
TRANSPORTATION						
BRCC Shuttle	540-943-9302	Due to the continued and amplified spread of COVID-19 in Virginia, campus buildings are closed to students and non-employees. Please see their web site (https://www.brcc.edu/services/shuttle) for route information. UPDATED: 07/29/2020				
Brite Bus Transit Services	540-943-9302	<p>Staunton Trolleys Summer Hours Postponed Due to COVID-19, Downtown Trolley & Saturday Night Trolley summer hours are postponed until further notice. The Downtown Trolley will continue to operate Monday-Saturday, 10 AM-6 PM, and the Saturday Night Trolley will continue to operate Saturday, 6 PM-9 PM. Safety is the highest priority at BRITE. During the COVID-19 pandemic, BRITE has elected not to extend service in order to minimize the risk of exposure for BRITE operators and riders. BRITE will work with City staff to implement summer hours in concert with the City's COVID-19 recovery plan in consultation with City staff.</p> <p>FRI & SAT Downtown Staunton Detours The BRITE Staunton Downtown Trolley and Saturday Night Trolley will be detoured starting Friday at 5:00 pm through Saturday until further notice to coincide with Dine Out in Downtown. The following stops will be missed during that period:</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">Staunton City Hall (Beverley Street)</td> <td style="width: 50%;">Beverley Street / Market Street</td> </tr> <tr> <td>Staunton Visitor Center</td> <td>Stonewall Jackson Hotel</td> </tr> </table>	Staunton City Hall (Beverley Street)	Beverley Street / Market Street	Staunton Visitor Center	Stonewall Jackson Hotel
Staunton City Hall (Beverley Street)	Beverley Street / Market Street					
Staunton Visitor Center	Stonewall Jackson Hotel					

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
Brite Bus Transit Services (continued)	540-943-9302	Please call customer service at 540-943-9302 for further assistance to navigate the detour. FACE MASKS REQUIRED Effective Friday, May 29, 2020, Virginia Executive Order 63 requires everyone to wear a face covering on the bus to limit the spread of COVID-19. UPDATED: 07/29/2020
TRANSPORTATION (continued)		
Valley Program for Aging Services	540-949-7141/ 800-868-8727	Senior Transportation VPAS is continuing to provide transportation to life-necessary destinations for eligible riders. They are enhancing sanitization practices of transport vehicles and implementing health screenings of all staff and volunteers. UPDATED: 07/29/2020
VETERANS SERVICES		
Carol H. Berg	Office: 804-786-1051 Cell: 804-316-4119	Ms. Berg is the director of Virginia Veteran and Family Support at the Department of Veterans Services (DVS). If you are a veteran and you need housing or financial assistance, please contact Ms. Berg and she can connect you with the appropriate staff at DVS based on your location and needs. Her mailing address is: 101 N. 14 th Street-18 th Floor, Richmond, VA 23219. Her e-mail address is: carol.berg@dvs.virginia.gov. ADDED: 04/21/2020
MISCELLANEOUS		
Augusta Health's COVID Care Call Center	540-332-5122	If you are sick and think you have been exposed, call the Augusta Health COVID Care Call Center: (540) 332-5122 . There are a team of nurses answering calls Monday–Friday from 8 am–4:30 pm. Augusta Health's COVID-19 Assessment Center is located at the Waynesboro Urgent Care at 201 Lew Dewitt Boulevard in Waynesboro. The COVID-19 Assessment Center is open seven days a week from 8 am until 7 pm. At the Assessment Center, patients can be evaluated, treated and educated about respiratory illness and tested for COVID if the test is indicated. The COVID Care Call Center and COVID-19 Assessment Center work together to see patients effectively while reducing possible exposure of others to COVID-19. UPDATED: 07/29/2020
COVID-19 Virginia Resources		In efforts to be a direct resource to Virginians facing challenges related to COVID-19, VDSS has spearheaded the launch of a brand new COVID-19 Virginia Resources (https://covid.virginia.gov/) website and COVID VA mobile app (available today for iOS users in the App Store and Android users at Google Play). Designed as a “one-stop” resource for individuals, families and businesses to access benefits, services and critical information, the website and app aim to connect an essential need - whether food, child care, healthcare, housing, unemployment insurance, or more - with an immediate and actionable resource. UPDATED: 07/29/2020
Shenandoah Valley Social Services	Phone: Verona Office: 540-245-5800/ W'boro Office: 540-942-6646	Effective <u>Monday, July 6, 2020</u> , Shenandoah Valley Social Services is open to the public from 8:00 a.m.-5:00 p.m. Monday through Friday. People are still encouraged to apply online or via telephone and to contact their Eligibility Workers via phone, fax, or e-mail, if possible. Benefits-Apply and Report Changes Apply for benefits (TANF, SNAP, Medicaid, Energy Assistance, and Child Care) and report changes online through CommonHelp at commonhelp.virginia.gov . Apply for TANF, SNAP, and Medicaid by phone with Enterprise Customer Service at 1-855-635-4370. Apply for Medicaid and report changes by

AGENCY	PHONE #	CHANGES IN SERVICES DUE TO COVID-19
Shenandoah Valley Social Services (continued)	<p><u>Phone:</u> Verona Office: 540-245-5800/ W'boro Office: 540-942-6646</p> <p><u>Fax:</u> Verona Fax: 540-245-5804/ W'boro Fax: 540-942-6569</p>	<p>phone through Cover Virginia at 1-855-242-8282. Contact your worker by phone, e-mail, or fax to report changes, ask questions, submit verifications, or request a paper application. Submit your application by mail or drop it off at your local office in the outside drop box. <i>Please include your worker's name and your case number when sending information.</i> (If you cannot submit copies or submit the information electronically, you may submit the original via mail or drop box and request that the original be mailed back to you.)</p> <p>EBT Cards EBT cards can be issued via the mail or during office hours. If possible, please inform your worker if you plan on picking up your EBT card during office hours prior to coming to the office.</p> <p>Report Abuse and/or Neglect To report child abuse and neglect during business hours, contact the office at 540-245-5800 and ask for the CPS intake worker. To report Adult abuse and neglect during business hours, contact the office intake line at 540-942-6648.</p> <p>After business hours, please call the following hotlines, which are open 24 hours a day:</p> <ul style="list-style-type: none"> • Virginia Child Protective Services hotline: 1-800-552-7096 • Virginia Adult Protective Services hotline: 1-888-832-3858 <p style="text-align: right;">UPDATED: 07/29/2020</p>
MISCELLANEOUS (continued)		
United Way	540-885-1229	<p>Check out https://www.unitedwayga.org/covid-19-updates-and-local-resources for COVID-19 updates and local resources. This site covers a wide array of businesses/services in Staunton, Waynesboro, and Augusta County, as well as information from the Virginia Department of Health, Augusta Health, the Greater Augusta Regional Chamber of Commerce, CommonHelp, Virginia Department of Social Services, the Community Foundation of the Central Blue Ridge, the Virginia Employment Commission, and 2-1-1 Virginia. Also, there are helpful resource lists, school updates, food bank information, rental/mortgage assistance resources, and child care information. A good place to start looking if you need details about local agencies/services. UPDATED: 07/29/2020</p>