Board Elections and Annual Meeting

The Keweenaw Chamber of Commerce Board of Directors request your attendance at our upcoming Annual Meeting and Elections on December 1st, 2015.

WHAT: Keweenaw Chamber Annual Meeting & Elections
WHEN: December 1, 2015 at 7:30 am
WHERE: The Bluffs Community Room
1000 Bluff View Drive
Houghton
WHY: To elect new members to the Board

Please RSVP by November 23rd to Trina by emailing info@keweenaw.org or calling 906.482.5240.
We had a wonderful opportunity to collaborate with many organizations, communities, businesses and those interested in an entrepreneurial communities success and growth by applying for the MSU Extension, Connecting Entrepreneurial Communities Conference, held in the Houghton/Hancock area on October 7 & 8.

The Connecting Entrepreneurial Communities Conference had 85+ participants engage, learn and share tools for local community & economic development through support for entrepreneurship. We marketed the event in Michigan, Wisconsin and Minnesota, to showcase the area. Dick Gray from the Keweenaw Brewing Company was an opening keynote speaker, highlighting how his life experiences brought him to Houghton, opening his business and subsequent growth. Bob Jacquart from Jacquart Fabric Products, Inc. was the closing keynote speaker. He spoke of his multigenerational family of entrepreneurs and how he was able to grow Jacquart’s into the successful company it is today. If you would like to view photos from our conference along with previous conferences, please visit the following website: http://events.anr.msu.edu/CEC2015

The Keweenaw Chamber of Commerce is committed to the success of a great business and community environment. We hope by bringing the conference to the area, it brought an opportunity to highlight the Keweenaw, take away with new ideas and build new connections. We were able to partner with many dedicated leaders from across the area and community organizations to help support and bring this all together. We would like to thank the many organizations, community partners and individuals for participating and collaborating on this conference. (See Page 11 – for a list of those who helped organize the event for our area.)

The breakout sessions were on four tracks, Growing Entrepreneurs – Tools and Resources for Communities and Entrepreneurs; Building Tomorrow’s Entrepreneurs – Youth as Entrepreneurs; Michigan, Out Green and Blue Economy; and Arts, Ag and Culture.

We also enjoyed a great networking event on The Isle Royale Queen for peak fall colors and networking on the Portage Lake Canal. Afterwards; some conference goers enjoyed a beverage at the KBC compliments of the Michigan Retailers Association. Thank you to everyone in the Houghton and Hancock communities for making the conference a great success!

Wishing you all GREAT Business Success!

Cheryl
Keweenaw Chamber of Commerce is pleased to recognize the dedication of our renewed members!

Community Partners!

Baraga Telephone
Barbara Kettle Gundlach Shelter Home
BHK Child Development Services
Copper Country Veterinary Clinic
Copper Country Walleye Association
Crampton Surveying, Inc.
Credit Services, Inc.
D&L Janitorial Services
Down Wind Sports
Eisenhower Center
Gardenview Assisted Living Center
Houghton County
Massie Manufacturing, Inc.
MTEC SmartZone
Northern Light Cottages
Office Express UP
Onairvoices.com
Pasty.Net, Inc.
Ramada Waterfront
Spirit of the North Massage and Wellness
Superior Tax & Accounting Services
ThermoAnalytics, Inc.
U.P. Oil Company
Village of South Range

Thank you for your continued support!

Board of Directors

Greg Seppanen, President
Vice President, Trust & Financial Services Superior National Bank and Trust
gseppanen@snb-t.com

Brian Donnelly, Vice President
Branch Manager
River Valley Bank, Houghton bdonnelly@rivervalleybank.com

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Beth Hoy
Assistant Director, Business & Program Development Great Lakes Research Center
Michigan Technological University elizabeth@mtu.edu

Carrie Richards
Dual Career Program Coordinator Michigan Technological University carrie@mtu.edu
**Electric Brew Supply**

Manufacturing and supplier to home brewers across the globe. EBS specializes in the manufacturing of brewery control panels as well, has become a premier supplier for fellow equipment manufacturers in the brewing company.

Ryan Gray | 42021 Wilson Memorial Drive, Chassell, MI 49913
www.ebrewsupply.com | ryan@ebrewsupply.com
(906) 523.2344

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**Neuvokas Corporation**

Neuvokas Corp., the manufacturer of GatorBar, brings advanced engineering and materials science to manufacture industry-leading solutions for construction. Leverage our outstanding product performance in solving your infrastructure challenges.

Ken Keranen, COO | 3206 Number 6 Road, Ahmeek, MI 49901
www.neuvokascorp.com | ken@neuvokascorp.com
(906) 934.2662

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**Northern Michigan University**

**Continuing Education & Workforce Development**

We partner with business and industry throughout the U.P serving and training employees to meet needs of regional employers. The primary objective is to create, sustain and retain skilled workforce that supports current business and industry while considering the future workforce.

JoLene Klumpp – Associate Director | 2296 Sugarloaf Avenue
Jacobetti Complex 204, Marquette, MI 49855
www.cnmu.edu/ce | joklumpp@nmu.edu
(906) 227 - 2103
Upcoming Event: NEW “MORNING BREW!”

Our FIRST Morning Brew is going to be at Century 21 on Thursday, November 12 from 7:30 – 9:30 am. Join us for some early morning networking, coffee, donuts, fruit, juice and snacks. See flyer on page 9.

**WHEN:** Thursday, November 12th from 7:30 am to 9:30 am

**WHERE:** 1100 Century Way, STE C, Houghton, behind Culver’s
You are cordially invited to the

Keweenaw Chamber of Commerce

Annual Meeting and Elections

Tuesday, December 1, 2015

When: Breakfast 7:30 am
Program & Elections immediately following

Where: The Bluffs Senior Living Center
1000 Bluff View Drive
Houghton, MI 49931

Please RSVP to the Chamber Office by Friday, November 20th. Contact the Chamber at (906) 482-5240 or info@keweenaw.org.
Chamber Member Opportunities

Chamber businesses have the opportunity to sign up for Business After Hours, Eggs and Issue sponsors and Ribbon Cuttings to celebrate their grand opening, open house, or ground breaking. Along with Chamber Members, your staff members and support team, Chamber staff, Chamber Board of Directors and Chamber Ambassadors attend the event to help you celebrate! A photograph of your event will be seen by many through the Chamber newsletter, as well as the Chamber’s Facebook page and Twitter site. Is your business interested in hosting a Business After Hours, being an Eggs & Issue sponsor or having a ribbon cutting? Contact Trina at the Chamber.

Is there a business that you know of that should host a Ribbon Cutting or Business After Hours to celebrate a milestone? Send us their information and we would be happy to contact them!

We Want Your Input

We need the following for our newsletters:

- Photos
- Business News
- New Hires
- Open Positions
- Updates about your Business

If you have photos or stories you’d like to share, please send them to info@keweenaw.org.

Please include who took the photo, where it was taken, and who wrote the story, so we can give proper credit. Thanks!
The Chamber participated with WUPPDR on the ConnectMI Broadband, Connected Community Engagement Program to help our area identify local technology assets from August 2014 - present. As a Community Champion, the Chamber actively participated in the identification of the community's technology assets to help garner the Connected Certification Award for Houghton County with an attempt for Keweenaw County. Both counties received a Technology Action Plan with goals, project description, benefits and action items to take us to the next level. If you want to see where area gaps in coverage are and what providers service your home address or business, go to: www.connectmi.org and enter an address to see what's available. Or, go to Maps/Data and select Access and select any criteria to see gaps in coverage areas or other great data/information. WUPPDR also put out an area survey to residents in order to build a business case for providers to consider more service in areas that are expressing a need. They are currently compiling the data from the survey.

The Chamber was contacted to be a panelist for the “Technology in Tourism” breakout session, at the Connect Michigan Broadband Conference in Lansing, which was held on October 20th. The Chamber reached out to the Keweenaw Convention and Visitors Bureau to be a joint panelist for the ConnectMI Broadband Conference. Amanda from the KCVB and I traveled down together to participate at the conference. If you weren't able to attend, please follow the link for the conference highlights at www.connectmi.org/live-stream if you would like to watch, here are the times we were speaking... it was 7+ hours so you will want to slide to the times stated below.

26:46 to 34:30  Four Finalist Award Competition
2:13:10 to 2:27:53  Personal Interviews of KCVB & Chamber
07:08:10 to 07:09 Winning First Place

New to this year’s conference was a grant application for a Connected Community Project Award. The Keweenaw Convention & Visitors Bureau and Keweenaw Chamber of Commerce submitted a grant application on the Keweenaw Mobile App and the joint “Welcome Card”. We were one of four finalists and presented at the opening of the ConnectMI Broadband Conference. We WON first place! It was a wonderful opportunity to promote the now “Award Winning Mobile App, the Keweenaw Convention and Visitors Bureau created along with promoting the Upper Peninsula and our area to hopefully draw attention to our areas service gaps. Another GREAT example of collaboration between organizations!

REMINDER: NEW KCVB & CHAMBER CARD ARE PRINTED AND AVAILABLE AT BOTH OUR OFFICES!!!
Mark your calendar for these Upcoming Events!

- December 1 – Chamber Annual Meeting & Elections
- December – TBA, Holiday Party (Chamber, KEDA, KYP & Smartzone hosting together)
- April, 2016 – Miners State Bank, Ripley

Thank you Down Wind Sports for hosting the October Business After Hours!

BROADBAND

Continued from page 8

The “Welcome” Card is a joint collaboration featuring the new KCVB mobile app and the Chamber QR code for a customer service survey on area businesses. The Chamber will be happy to share customer feedback with a business, which might be informing you what an excellent job you and your employees are doing or area(s) for improvement to make your business more successful. The Keweenaw Convention & Visitors Bureau has a GREAT “Award Winning Mobile App”, it features area community events, attractions, and other items that are sure to be great for visitors and locals.

REGIONAL CHAMBER ALLIANCE

The Regional Chamber Alliance consists of Western U.P. Chambers of Commerce meeting for further collaboration in all six counties (Houghton/Keweenaw, Baraga, Ontonagon, Gogebic and Iron). We are working together to further advance the business community as a region. The Keweenaw Chamber of Commerce first proposed the Regional Chamber Alliance at the WUPPDR RPI meeting in October 2014. We have formed a steering committee from the six county Chambers and are working collaboratively on a joint effort.

The Ontonagon Chamber of Commerce hosted the Regional Chamber Alliance - Regional Roundtable on October 22. Anyone may attend a Regional Roundtable by responding to the hosting Chamber. The Iron County Chamber of Commerce will be hosting the December, Chamber Regional Roundtable.
The UP Health System combines the experience and services of two historic community hospitals, Bell and Portage, with the tertiary care of Marquette, a Duke LifePoint hospital, to provide exceptional healthcare and value to those we serve. Working together, the UP Health System will improve patient satisfaction and focus on delivering exceptional quality care in Michigan’s Upper Peninsula.

Making our communities healthier.
That’s the promise of the UP.

844-411-UPHS • UPHealthSystem.com
Interested In Getting Involved?
The Keweenaw Chamber of Commerce works to attract, support and develop area businesses like yours.

Participating in community events is a great way to network and create visibility for your company in the community.

For more information about upcoming events, check out our calendar: http://keweenawchamber.sampleorg.com/events/calendar/

Let us know if you have an upcoming event you want included on our calendar or in our next newsletter.

We are looking for photos of people doing business in the Keweenaw, to use on our website and in our newsletters. If you have photos you’d like to share, send them to info@keweenaw.org. Please include information on who took the photo and where it was taken so we can give proper credit. Thanks!

For more information on the benefits of Chamber membership, visit www.keweenaw.org or call our office at 906.482.5240 to see how we can help your business launch, grow and achieve its full potential.

Keweenaw Chamber of Commerce
902 College Avenue, P.O. Box 336
Houghton, MI 49931

p. 906.482.5240
f. 906.482.5241
e. info@keweenaw.org

www.keweenaw.org

www.facebook.com/KeweenawChamber

Thank you!
Connecting Entrepreneurial Communities
(Carried over from page 2)

We would like to thank everyone who assisted including the following organizations, community partners and individuals for participating and collaborating to make this this conference a success!

Committee Members
Jerry Wuorenmaa, WUPPDR; Marilyn Clark, MTEC SmartZone; Devin Leonarduzzi, MTEC SmartZone; Jess Brassard, KYP; Glenn Anderson, City of Hancock; Kevin Manninen, Finlandia University; Caroline Penny; Trisia Nahri, Roy’s Pasties & Bakery; Dar Gronevelt, KEDA; Eric Waara, City of Houghton; Susie Landers, City of Houghton

Sponsors
City of Hancock, Michigan Technological University, MTEC SmartZone, City of Houghton, Michigan State University – Product Center, WUPPDR, Michigan Rehabilitation Services, Finlandia University, Michigan Retailers Association, and UPPCO

Emcee
Karl Bohnak of WLUC TV 6

Keynote Speakers
Dick Gray – Keweenaw Brewing Company
Bob Jacquart – Jacquart Fabric (Stormy Kromer)

Breakout Session Speakers
Kevin Manninen, Amanda McConnon, Tina Nelson, Mike Shira, Marilyn Clark, Sam Raymond, Richelle Winkler, Erika Vye, Bill Rose, Mark Thomas, Sara Christenson, Bill Cook, Julie Melchori, M. Walk, Marv Pichla, Mark Hitchcock, Andy Hayes, Frank Gublo, Ben Civola, and Brad Newman

Venue sites

thank you!
Spotted in Chicago!
The Pure Michigan – Keweenaw Peninsula Bus!
Thank you Dante Iacovoni and Family for the pictures.

What fantastic attendance!
Thank you Systems Control for hosting a Ribbon Cutting and Open House on Friday, October 30th.
Great company information was shared during presentations with attendees.
EMV Basics for Small Businesses

Beginning on Oct. 1, 2015, merchants are now liable for certain kinds of fraudulent credit card transactions if they didn’t upgrade their point of sale systems to EMV, the new chip technology that makes in-person purchases more secure.

What does this mean for your small business? Check out our EMV upgrade tips and information to learn about your options and risks.

Questions about small business and personal finance? Visit nerdwallet.com

What EMV does
EMV credit cards have a chip that creates new payment credentials for each transaction. That makes the cards difficult to counterfeit compared with regular magnetic stripe cards that have static payment information.

What EMV doesn’t do
However, EMV cards aren’t bulletproof. If you sell products online, an EMV chip won’t make those transactions safer because the chip has to be physically inserted into the payment terminal. Also, EMV cards won’t protect customers from fraud stemming from a data breach.

The risk to your business
If you don’t upgrade to EMV systems, you may be taking on financial responsibility for fraud on your customers’ credit cards.

Small-business owners may decide it’s not worth the cost and effort to upgrade. However, high-end retailers are more susceptible to “card-present” fraud, and they likely will save money by upgrading.

Questions your customers might ask about EMV cards
Q: Will my new chip card still work if I swipe it in the old system?
A: Yes, but the transaction won’t take advantage of the new technology. To get the additional security that comes with EMV, customers need to dip the chip into an EMV-ready terminal.

Q: How do I use my EMV card?
A: Insert the chip portion of the card into the EMV-capable terminal, but don’t pull it out right away. Follow the prompts on the payment system and remove the card when the receipt starts printing.

Would you like to get more out of your Chamber?

HELLO, I AM AN
Ambassador
Keweenaw Chamber of Commerce

Welcome
Inviting Members & Others
Develop Relationships
Outreach & Feedback
Businesses

Become an Ambassador by contacting the Chamber at 602 College Avenue, P.O. Box 324, Houghton, MI 49931
p: (906) 482-6240 e: info@kweeenaw.org www.kweeenaw.org
Nearly all of today’s major challenges are technologically, culturally, and politically complex. At Michigan Technological University, students are educated to understand and develop solutions to these challenges. We invite you to check out our nationally ranked and internationally recognized programs.

**QUALITY EDUCATION**
We are large enough to be rich in resources and small enough to provide a highly personalized graduate education.

**LESS DEBT**
We provide excellent opportunities to support your education through research and teaching assistantships.

**REAL RESEARCH**
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You will gain the knowledge and skills sought by industry, government agencies, and academia.

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Michigan Technological University is an equal opportunity institution and covered under Title VI and Title IX of the Civil Rights Act of 1964.
Our roots run deep in the Keweenaw, going back to 1884, just five years after Edison’s incandescent bulb put electricity at the fingertips of people. That year, Peninsula Electric Light and Power Company was organized in the Keweenaw Peninsula. Because Peninsula Electric Light and Power was our original predecessor, you might say UPPCO grew up with the electric utility industry. From the Edison bulb to high-tech electronics, our company has been providing energy to the area and U.P. for more than 100 years.
NEW WEBSITE... COMING SOON...

The Chamber has converted our database over to new software and we are very excited for the membership. We are now in the process of finalizing the look of the new website which will integrate our new membership database and will be going live soon. We have added great new features for our members! We'll share more as we complete the conversion.

*Hot Deals! Members will have the opportunity to post coupons. What is the deal you have going on this week? A buy one get one? A free item with purchase? Whatever it might be you will be able to post these as well.

*Job Postings! One of your employees has just put in a two week notice and you need to find a replacement... You can list your opening on the website as well.

(*There will be an additional minimal cost.)

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The Keweenaw Chamber's NEW WEBSITE will be live soon!

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PAT’S foods

Shop Local, Shop Fresh, Shop Your Hometown Grocery Stores!
There is a new self-storage facility in Houghton, located at the Copper Country Mall in Portage Township. Xpress Self Storage has thought of everything for the security and convenience of the renters. With some 115 units ranging in size from five feet by five feet, to 12 feet by 40 feet, those needing storage space can rent exactly what they need, rather than paying for more space than they can use. Xpress Self Storage offers something facilities don’t: one bay dedicated to group storage for over-sized, seasonal vehicles and properties such as RVs, boats, travel-trailers and the like. As all bays are heated and well lit, this is the ultimate place to store your recreational investment, 100% secure and safe. Drop offs begin anytime and move-outs will be scheduled in May as weather allows. The facility has indoor loading and unloading, equipped with an area large enough to accommodate a semi-trailer and the indoor storage facility is 100 per cent climate controlled. Xpress Self Storage has given a great amount of thought to security in constructing the facility. Each unit is equipped with individual alarms and an easy code app that allows renters to to activate or deactivate, and monitor alarms remotely. A digital video surveillance system, along with a fire suppression system complement the security of the grounds. Xpress Self Storage is open 24 hours a day, seven days a week, with a keypad security entrance and ample lighting, means no dark hallways to negotiate. For added convenience, units can be rented from the website, which is the only local storage rental facility with this option. Renters have a seven-day-a-week call center for sales, questions, maintenance issues, and payments over the phone. Units can be rented from a kiosk on site, and payments can be made with cash, check, or credit card. For the ultimate in security and convenience, Xpress Self Storage is clearly a cut above the rest. If these exclusives aren’t enough, Xpress Self Storage will give renters the first month rent-free, and also has a low-price guarantee on any unit size. For more information, call 370-1111 or email rentals@xpress-storage.com today!
Watch for your Energy Saving Tips in the Chamber Newsletter. Brought to you by the Houghton Energy Efficiency Team and their sponsoring businesses.

Downtown Hancock will be celebrating Christmas Island Style

When:
Friday, November 27 from 6-8 pm
Where:
Quincy Street in Hancock

The evening will begin with Santa riding the fire truck downtown and then lighting the tree across from City Hall. Santa will head into City Hall where families will be able to take pictures with Santa. There will be sled dog rides, and businesses will be open for holiday treats and savings.

Come to see the decorated windows and enjoy the holiday spirit!
**Events in the Keweenaw:**

More information on all of the following events can be found here. [http://keweenawchamber.sampleorg.com/events/calendar/](http://keweenawchamber.sampleorg.com/events/calendar/)

- **November 5 – Family Science Night.** The Western U.P. Center for Science, Math & Environmental Education, Michigan Tech, and HEET are partnering to offer this event for elementary school students and families.

- **November 12 – Morning Brew.** Century 21 North Country Agency will be hosting the FIRST EVER Chamber Morning Brew. Join us!

- **November 12 – The Truth About Equity and what we can do About it.** There is a difference in earnings of men and women. Learn what you can do to take action be-fore your life passes you by. What is happening in Michigan? What is happening in Congress?

- **November 13 – Ladies Night.** Downtown Houghton is hosting their annual Ladies Night. Many of the business in the downtown will have specials or discounts.

- **November 15 – Let’s Eat - A Free Meal.** Bring friends and meet new ones in this comfortable and relaxed environment, for a delicious and nutritious meal.

- **November 21 – Widow’s Ball.** The Mosquito Inn is hosting the Deer Widow’s Ball. Ladies head out to the Mosquito for a night of dancing with the Outlaw’s Band.

- **December 1 – Keweenaw Chamber Annual Meeting and Elections!**

- **December 4-5 – The Nutcracker.** The Minnesota Ballet and Keweenaw Symphony Orchestra present a fully-staged production, with live orchestra, of Tchaikovsky’s enchanting Nutcracker ballet.

- **December 5 – Poor Artists Sale.** The 39th annual juried art fair sponsored by the Copper Country Community Arts Center.

- **December 5 – Craft Fair.** This is the South Range Elementary’s Booster Club host their 4th Annual Craft Fair. Admission is free. Lunch and baked goods will be on sale

- **December 5 – Terry Lee Goffee as Johnny Cash.** A return engagement by Terry Lee. He makes this show different and unique by portraying Johnny Cash in the first person, rather than just standing there singing the songs. Like

- **December 6 – Sons of Norway Julfest.** Anyone with an interest, connection to Norway is invited to attend.

- **December 12 – Songs of the Season.** The Michigan Tech Concert Choir and conScience: Michigan Tech Chamber Singers explore Songs of the Season!

- **December 19 – MTU Winter Graduation.** Michigan Tech to host it’s winter graduation ceremony.

- **December 20 – Free Community Meal.** Bring friends and meet new ones in this comfortable and relaxed environment, for a delicious and nutritious meal.

Submit your events here... [http://keweenawchamber.sampleorg.com/events/public-submission](http://keweenawchamber.sampleorg.com/events/public-submission)
The mission of the Keweenaw Chamber of Commerce:

**SUPPORT BUSINESS:** The Chamber supports businesses by providing information and referring inquiries to our local and regional economic development partners such as the Keweenaw Economic Development Alliance, Michigan Small Business Development Center, MTEC SmartZone, Entrepreneur Support Center, or Jutila Business Incubator.

**ATTRACT BUSINESS:** The Chamber provides information and referrals to people who want to visit or relocate here. If someone inquires about tourism, we coordinate with the Keweenaw Convention and Visitor’s Bureau. When someone is relocating a business or family here, we connect them to the appropriate community resources that meet their needs.

**DEVELOP BUSINESS:** The Chamber will continue to grow networking and visibility opportunities for small businesses. We will provide opportunities for ribbon cuttings, Eggs and Issues, and After Hours networking events, promotion and advertising opportunities, golf outings, annual membership directory, business referrals, and a monthly newsletter.

Visibility Opportunities

Looking for a way to get your advertising message out to a fresh new crowd? The Chamber newsletter has a printed circulation of more than 200 local businesses. We can accept print-ready ads or build an ad for you... just ask for details. Email advertising is also available and reaches 1,600 email addresses! Newsletter and email advertising gets proven results – let us help you grow your business today!

The deadline is the 20th of the month for the next month’s newsletter. For example, December 20 is the deadline for an ad in the January newsletter. Call us with questions!

**Ad rates per issue:**

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LEADERSHIP KEWEENAW PROGRAM TO BEGIN AUGUST 2016

The Leadership Keweenaw Steering Committee is launching the Leadership Keweenaw program in August 2016 to give area businesses an opportunity to identify a key individual in their company to send through the program. This will also give companies time to hopefully put the program into their company budgets for 2016. We shared information on the new Leadership Program at the June 18th, Chamber Eggs & Issues Breakfast. We are encouraging companies to select and send a key employee and for large organizations/businesses to commit to sending two or three individuals each year. Interested individuals may participate in this great new program which will create new, engaged leaders in your businesses and in our community! We are in the process of raising funds to support the Leadership Program, please let us know if you can help. If you would like the PDF of the PowerPoint Presentation to learn more about the program, please contact the Chamber office. We had individuals step forward to help form a volunteer steering committee. I wish to thank Marilyn Clark, Devin Leonarduzzi, Dana Johnson, Cathy Lucchesi, Kathy Flagstadt, Ruth Archer, Robbyn Lucier and Mary Jane Hatton for assisting the Chamber in bringing an important Leadership Program to the community.

Leadership Keweenaw will be collaborating with many organizations across the Keweenaw to be presenters, for a one-day, monthly session (2 days in August) from September 2016 to May 2017. Although not yet finalized, the following topics and skills may be included for the leadership program.
The following leadership skills:

- Personal Leadership Styles
- The Art of Networking
- Responsibility of Leadership
- Social Media & Personal Branding
- Business Etiquette
- Communication & Difficult Conversations
- Project Management, Time Management, Event Planning
- Productive Meetings
- Negotiation
- Valuing Diversity
- Managing & Resolving Conflict
- Public Speaking
- Strategic Leadership
- Performing Teams
- Building Consensus
- Creative Problem Solving
- Delegation
- Boardsmanship
- Personal Action Plan

The program fees, registration materials and agendas are being finalized. We are looking for a maximum of 26 participants for the program. If you are ready to be engaged in the Leadership Keweenaw program, please reach out to the Chamber office at (906) 482-5240.

LEADERSHIP KEWEENAW
Leadership Development Program