

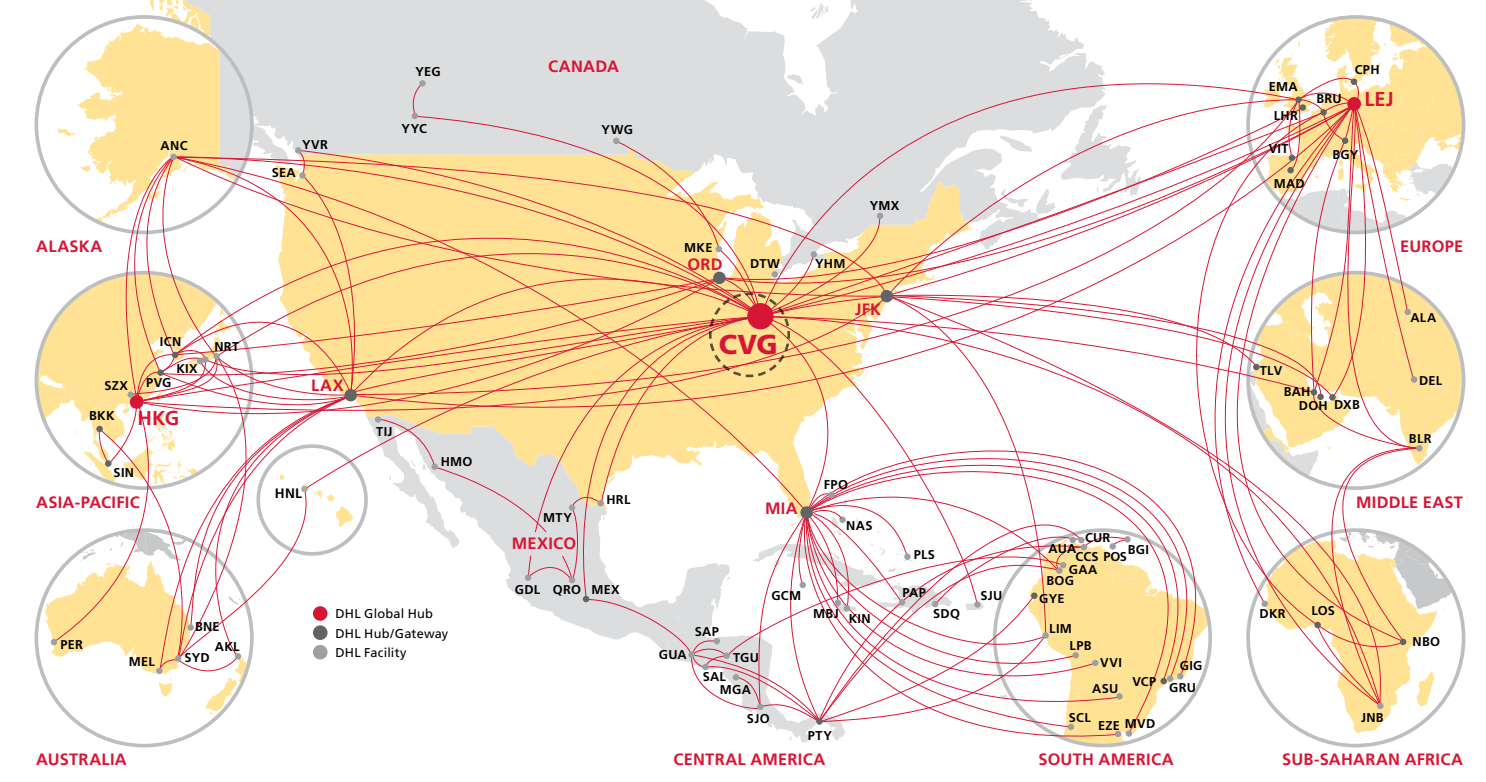
DELIVER YOUR BUSINESS TO THE WORLD THROUGH CINCINNATI, OHIO.

Cincinnati Hub (CVG) 236 Wendell H. Ford Blvd. Erlanger, KY 41018
(859) 817-8108

The DHL Express Hub in Cincinnati (CVG) is a state-of-the-art facility, equipped with the latest technologies to connect customer shipments with more than 220 countries and territories. Strategically positioned so that its planes can reach 60% of the U.S. within an hour, CVG operates as the main international hub in the U.S. and all of the Americas. It is one of three global "Super Hubs" that ensure timely delivery of your shipments worldwide.

DHL CINCINNATI HUB NETWORK CONNECTIONS

DHL Express U.S. Hub and Gateway Connections*



*Commercial Air lift may be included. Routes subject to change. Map updated as of November 2018.

THE DHL DIFFERENCE AT THE CINCINNATI HUB

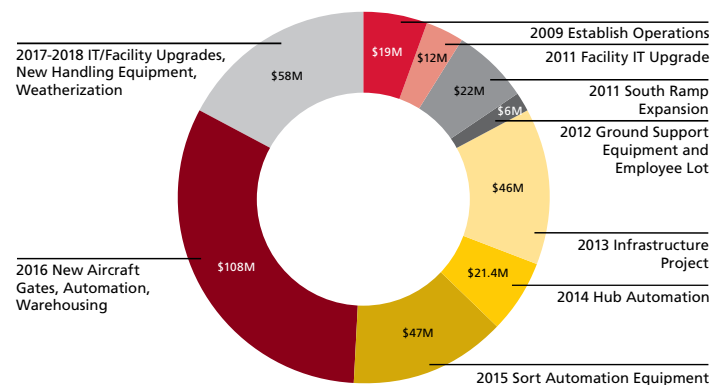
Unparalleled Service

CVG is geographically situated to deliver industry-leading pickup and delivery times – further enhancing our international service offering.

- As the main DHL sort facility in the U.S. (and the Americas Region), 80% of all pieces from the region transit through CVG, and over 90% of our U.S. volume moves through the global hub
- State-of-the-art autosort for letters and small parcels handles 95,000 pieces per night
- Ability to handle pallets/non-conveyables
- Full import/export capabilities
 - 96.98% of shipments are cleared on arrival
 - 98% are cleared in one day
- In-house DHL Customs brokers and U.S. Customs and Border Protection personnel work on site at the CVG Hub to facilitate fast clearance of your shipments
- Exemplifying the DHL commitment to service excellence, the CVG Hub was awarded ISO 9001:2015 certification for meeting quality management system standards
- Every DHL Express employee is a Certified International Specialist (CIS) trained to help customers navigate the complexities of shipping across borders

INVESTMENTS IN THE CINCINNATI HUB

As global trade and e-commerce continue to power unprecedented shipping demand among our customers, we're making continual improvements to our CVG Hub to ensure world-class service. Since 2009, DHL has invested \$339 million to expand and modernize facilities with enhancements



including a new \$47 million sort system, numerous structural upgrades, added warehouse space and other huge improvements to increase shipment processing capacity and speed. DHL has also added a great deal of cutting-edge technology to further boost the efficiencies that enable us to offer even better, faster more affordable service. That includes new equipment to load and unload shipments, as well as the

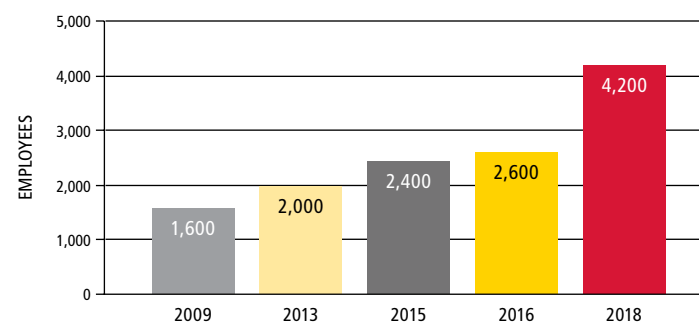
Unrivaled Security

- The Cincinnati Hub is one of approximately 300 DHL facilities – more than any other carrier – certified by the Transported Asset Protection Association (TAPA) for maintaining the highest security standards
- Using cutting-edge technology, the DHL Express Quality Control Center (QCC), located in Cincinnati, monitors shipments to and from the Americas region on a 24/7 basis. Shipments are proactively managed from origin to destination, to ensure fast and secure delivery
- DHL Express is part of the Certified Cargo Screening Program (CCSP) and Customs-Trade Partnership Against Terrorism (C-TPAT), which work to help secure U.S. borders and facilitate international trade
- To promote safety and vigilance, CCTV camera systems are continually monitoring shipments at all DHL Express U.S. hubs, gateways and service center locations
- Participant in the Air Cargo Advance Screening (ACAS) program – a set of pre-departure screening protocols designed to prevent loading of high-risk cargo at overseas airports onto U.S.-bound flights

construction of additional gates to accommodate more aircraft – such as the 14 new fuel-efficient long-haul Boeing 777 Freighter planes DHL agreed to purchase for \$4.7 billion in 2018. As part of a gradual modernization of its intercontinental air fleet, this investment will help DHL meet growing customer demand, improve transit times & support our zero-emissions goal.

With the many ongoing improvements to CVG, DHL will continue to be able to more quickly and effectively handle customers' evolving needs. Expansion also creates a variety of new job opportunities – further reinforcing our relationship with the local community.

Employee growth






DHL CINCINNATI HUB FACTS AND FIGURES

DHL Cincinnati Hub Specifications

Total Site Area	194 Acres
Office/Warehouse Area	1,012,000 Sq. Ft.
Ramp Area	6.4 million Sq. Ft.
Total Sort Capacity (per hour)	80,000
Internal Piece Transit Time	5 Minutes
Average Pieces per Night	Over 241,442
Average Weight per Night	4.1 Million Lbs.
Daily Flights (Arrivals & Departures)	96
Total Aircraft Parking Gates	67

DHL Cincinnati Hub Aircraft**

	TYPE	QTY.
	B747	8
	B777	4
	B767	20

**Aircraft not operated by DHL Express (USA), Inc.

DHL Cincinnati Hub Top 5 Export Lanes

	1. Mexico
	2. Canada
	3. United Kingdom
	4. Australia
	5. China





DHL Cincinnati Hub Top 5 Import Lanes

	1. China
	2. Hong Kong
	3. United Kingdom
	4. India
	5. Singapore


DHL Cincinnati Hub Clearance Management

Import Shipments Cleared	2,800,000 (per month)
Cleared on Arrival	96.98%
Cleared in 1 Day	98%
Average Bond Day(s)	3.71
In-House Customs	13 brokers
In-House Customs and Border Protection (CBP)	24 Inspectors and 3 supervisors Mon - Fri 06:00 - 14:00 / 22:00 - 06:00 Sun 08:00 - 16:00
In-House USDA	5 Inspectors and 1 canine
FDA (offsite)	FDA Inspections exam 3x week / Mon-Fri: 08:30 - 16:30

DHL Cincinnati Hub Aircraft**

	TYPE	QTY.
	B757	6
	B737	6
	A300-600	2
	Feeders	2

DHL Cincinnati Hub Top 5 Dutiable Lanes

	1. China
	2. Hong Kong
	3. United Kingdom
	4. India
	5. Singapore

DHL Cincinnati Hub Top 5 Commodities

	1. Electrical Goods
	2. Machinery & Mechanical Appliances
	3. Consumer Electronics
	4. Optical, Medical & Photographic Goods
	5. Clothing

