

Don McCutcheon is Vice President of the Operations leading both AM and PM operations and engineering teams at CVG.

Don has been with DHL 19 years, starting as an Industrial Engineer in ATL. His logistics career started 30 years ago unloading trucks at night. Don studied Industrial Engineering at Clemson University while working at night as a Twilight Sort Supervisor. His professional career has been split equally in engineering and operations.

After two years as an Industrial Engineer in the southeast region for DHL, Don transferred to CVG to support the design and development of the new CVG Hub while ensuring the existing hub on the north side of the airport could meet capacity required until the new CVG Hub was built. Don led the CVG Engineering team through the implementation of the new hub. When DHL transitioned to ILN, Don went into PUD management in South Carolina as an Area Manager and finished that assignment as Regional Director for Region 62. When DHL reorganized in 2009, Don supported the re-start of CVG and then was the US Engineering Director. In 2015 Don went to EMA Hub to support their expansion and led the implementation of the automated small sorter. In 2017 Don was brought back to the US to lead the implementation of the hub services agreement with Amazon at CVG. Since then he has led and developed the Day Operation team and most recently added leadership of the CVG Engineering team.



Don believes in leading operations through people and process. His key leadership principles are Safety, Fundamentals, and Ownership. He is excited to integrate our CIM culture across all operations 24x7 in CVG and considers the proper development of our leadership critical to that culture alignment. He will be focused on creating a Safe and Great Place to Work for our employees. Having spent some recent weeks working directly with the TDI team, Don is positive that we are set to take CVG forward as the foundation for Great Service Quality across the Americas.

Don has been married to Kimberly for 29 years, and has sons Lucas at Clemson University pursuing Electrical Engineering and Peter at Cincinnati Conservatory of Music studying Orchestra Bass Performance. Don enjoys reading (especially history) and traveling in his personal time.