

Resources for employers and staff during COVID-19

Government of Canada Resources

For ongoing general updates: www.canada.ca

For general business information: www.canada.ca/en/department-finance/economic-response-plan.html#business

Work-share Program:

The Government of Canada offers the **Work-Sharing Program**, which is designed to help employers and employees avoid layoffs when there is a temporary reduction in the normal level of business activity that is beyond the control of the employer.

For more info check out the Work-Sharing program **website** or call the Employer Contact Centre at 1-800-367-5693. www.canada.ca/en/employment-social-development/services/work-sharing.html

Employment Insurance Program:

The Government of Canada offers benefits for individuals who may qualify if they have lost their job. <https://www.canada.ca/en/services/benefits/ei.html>

COVID EI claims can be made at: 1-833-381- 2725

Government of Alberta Resources

Current COVID updates: <https://www.alberta.ca/coronavirus-info-for-albertans.aspx>

Information for employers and employees:

Income Support Program

Income Support can help you and your family with basic living costs and other necessities. Depending on your needs and situation you may be eligible to receive assistance through Alberta's Income Support program. It is income/asset tested for your entire household and "ongoing" and/or "emergency benefit" streams.

Income support policy and contact info: <https://www.alberta.ca/income-support.aspx>

Note: your local office may be assessing via telephone, not in person at this time.

Information on employment rules for layoffs and terminations:

<https://www.alberta.ca/temporary-layoffs.aspx>

<https://www.alberta.ca/Layoff-and-recall-directive.aspx>

Additional Links

- **Canadian Chamber of Commerce:** <http://www.chamber.ca/>
- **Flexibility regarding filing Taxes:** https://www.canada.ca/en/department-finance/news/2020/03/canadas-covid-19-economic-response-plan-support-for-canadians-and-businesses.html#Flexibility_for_Tax-filers
- **Individual communities Chamber of Commerce are updating their websites regularly with very good information**