



MOUNTAIN VIEW
CHAMBER OF COMMERCE

Castro Summer StrEats Information for Businesses

Revised 13 July 2020

OVERVIEW

On Monday, June 22, the City placed traffic barricades in the 100-400 blocks of Castro Street and opened the street to pedestrians. Cross streets (Evelyn Avenue, Villa Street, Dana Street, California Street and Mercy Street) remain open to vehicles. The barricades will stay in place through Sept 30.

This is a pilot program where adjustments will be made when necessary.

Under this plan:

- Restaurants have a designated area of the street into which they can expand their operations
- Restaurants are also able to use the parking spaces in front of their establishment (flex zone)
- Restaurants are responsible for liability, cleanup, restrooms, and sanitization
- Restaurants will provide tables and chairs. If they wish to remove them at night or lock them down, it is the restaurant's responsibility.
- Restaurant participation is opt-in
- Dine-in is still not permitted

- The City has provided a portable restroom near the train station, and one handwashing station per block
- The street has been painted with markings to assist with social distancing. Signs have also been posted with rules and a QR code for questions and comments.

WHAT RESTAURANTS NEED TO DO TO PARTICIPATE

- Be COVID-19 Prepared! You must complete and **submit** the [new Social Distancing Protocol](#) checklist, even if you completed one prior to July 1. Please follow the [link](#) and read the instructions, then scroll to the bottom of the page to access the form.
- Review and comply with the City's [Guidelines for Dine-Out Operations in the Right-of-Way](#) document. It provides more detail on what is allowed and what is not.
- Sign the City's [Vendor Participation Agreement](#) – this is a waiver that will allow you to have tables in the parking spaces in front of your restaurant (flex zone) and designated areas in the street.
- Add your tables within areas designated in the Vendor Participation Agreement
Note: Outdoor tables must provide at least one ADA compliant and accessible table (as they do indoors). If you do not have enough tables (or need an ADA compliant table) the City can provide them for you with a few days advance notice.

All County regulations still apply:

- Maintain social distancing. Tables must be placed 6 feet apart seatback to seatback, as well as 6-foot spacing for foot traffic and any lines (such as for pickup, seating or restrooms)
- Maximum of 6 to a table. Only members of the same household can be at the same table
- Masks are required by employees and any patrons per the State of California. [Full guidelines can be found here.](#)
- Walls and dividers are not recommended for outdoor use as they prevent free air flow
- Continue to offer curbside pickup, take-out and/or delivery options to reduce in-person exchanges
- Provide access to indoor restrooms
- Bars are eligible only if they also are permitted to serve food
- [The County provides more complete outdoor dining guidelines here.](#)

ADDITIONAL CONSIDERATIONS

Please read and comply with the City's [Guidelines for Dine-Out Operations in the Right-of-Way](#).

Vendor Participation Agreement – this is a waiver from the City that will allow you to have tables in the parking spaces in front of your restaurant (flex zone) and designated areas in the street. A map of the relevant city block with the reserved area marked out is attached to the Agreement. [You can download the Agreement here](#).

Use of designated space. The Vendor Participation Agreement will indicate the region that a restaurant is able to place tables. Circles painted on the street are guidelines – they were designed with 6-ft tables in mind and show appropriate 6 feet of social distancing between them. Restaurants using smaller tables can maximize their use of designated space and place more tables, as long as social distancing regulations are strictly adhered to. Tables provided by the City will need to remain inside the circles.

To place tables in parking spaces (otherwise known as “flex zones”) if you are not currently permitted to do so, the City is waiving the requirement of the sidewalk café permit, and instead you will need to sign the Vendor Participation Agreement. This permission is only valid for the length of the street closure.

If you wish to have longer term outdoor seating, you must obtain a sidewalk café permit from the City, which will necessitate you outlining your new floorplan and ensure appropriate liability coverage for the increased area (A Certificate of Insurance naming the City of Mountain View as Insured is required). [The full standards for a downtown sidewalk café can be found here](#).

Rules for Serving Alcohol

If you have an existing permit for outdoor dining (Downtown Sidewalk Café Permit) and wish to serve alcohol in the expanded areas, you will need to apply for a [COVID-19 Temporary Catering Authorization](#) (form ABC-218) from the County Department of Alcoholic Beverage Control (ABC). Qualified businesses may begin operating in the requested area(s) upon submission of a completed application and payment of the \$100 fee. However, please note that if the application is subsequently denied you will have to cease operation in the requested area(s) and will not be entitled to a refund. If your application for a COVID-19 Temporary Catering Authorization is denied, you will be notified of the denial along with the reason(s) which resulted in its denial.

Note: alcohol can only be served to customers who are also ordering food.

If you do not currently have a permit for outdoor seating, you may serve food once you sign the Vendor Partnership agreement, but you cannot serve alcohol anywhere outside until you have submitted an application for a [COVID-19 Temporary Catering Authorization](#) to Alcoholic Beverage Control.

If you wish to apply for a long-term permit for outdoor seating (Downtown Sidewalk Café Permit), please do so now to ensure you have a permit in place when the pilot program ends. [You can find the general application here](#), however we recommend you contact the Community Development Department at 650-903-6306 for more information and guidance.

Pedestrian Pathways are marked on the street to provide space for social distancing by larger groups, families with strollers, etc. These pathways need to be kept clear of tables and any other obstructions.

Music: No amplified music is allowed per County ordinances.

Food Trucks: Food trucks are not allowed within the 100-300 blocks of Castro Street. Where allowed, they are considered “outdoor dining”, and must follow city permitting and use guidelines.

Loading and Deliveries: The City has identified 24 minute parking spaces in all the public parking facilities with the exception of the 850 California Street Parking Structure where there is 30 minute parking on the ground floor.

More questions? Please see the [City's Castro Street Closure](#) page, or contact the Chamber at info@chambermv.org