BRAMPTON BOARD OF TRADE
Code of Conduct

PURPOSE: To encourage the Brampton Board of Trade Members to conduct business in a fair, and reputable manner.

As a member of the Brampton Board of Trade and in the spirit of this mission statement I/we recognize that membership is a privilege.

Accordingly, I/we shall undertake to:

1. Conduct business and professional activities in a reputable manner so as to reflect honourably upon ourselves, the Brampton business community and fellow Board of Trade members.

2. Abide by the Bylaws of the Brampton Board of Trade.

3. Respect the reputation, profile and status of the Board of Trade and represent the Board of Trade accordingly.

4. Understand, support and promote the Board of Trade, its Missions and Goals

5. Where possible, participate in the functions and activities of the Board of Trade and lend my/our business and professional expertise.

6. Provide honest, skilled and conscientious service to my/our customers.

7. Present a true presentation in all advertising. Goods and services shall be advertised in accordance with all Municipal, Provincial and Federal legislation.

8. Conform to all laws established by Municipal, Provincial and Federal governments for the control of said business, where applicable.

Accepting this standard as the Member's own, every Member pledges to observe the spirit of the code in all dealings and to conduct business in accordance with the Board of Trade By-Laws. I/We also understand that failure to comply with the professional and personal obligations of the Brampton Board of Trade, can result in termination of my/our Membership as outlined in Article 4 of the By-laws.

When a complaint is filed against a member business, the Chair of the Membership Committee and a board member will investigate the complaint. They will present the facts to the board along with recommendations of a verbal warning, written warning, or the revoking of the membership.

This document is an integral part of the process of considering membership applications.