



Contact: Dinah Motley

Phone: 334.745.4861

Email: [dmotley@opelikachamber.com](mailto:dmotley@opelikachamber.com)

Website: [www.opelikachamber.com](http://www.opelikachamber.com)

FOR IMMEDIATE RELEASE

### **Business Workshop: Mediation: The Swiss Army Knife of Conflict Resolution**

**OPELIKA, Ala.- (May 28, 2019)** The Opelika Chamber of Commerce is hosting “Mediation: The Swiss Army Knife of Conflict Resolution” Workshop on Wednesday, June 26 from 8:30 to 9:30 a.m. at Opelika Power Services. Sharon Lovoy, SPHR and owner of Lovoy’s Team Works, Inc., will be presenting the workshop.

Lovoy is a training facilitator, executive coach, keynote speaker and intervention specialist in high stakes organizational challenges. She is a Certified Mediator through *Harvard Law School Program of Instruction for Lawyers*, Boston, Massachusetts and *CDR*, Boulder, Colorado. Lovoy has had the privilege of working with over 300 clients in the US and Canada.

Lovoy has worked with organizations such as Mercedes Benz USI, UAB Health Systems, Energen, the Southern Company and various state and city governments. She is also the pro bono trainer for Sozo Children International based in Birmingham, AL, an organization that helps to release Ugandan children from imprisonment in orphanages.

Participants will learn to:

- Resolve immediate problems.
- Recognize the costs of unresolved conflict.
- Establish what actions should be taken to promote intolerance for unhealthy behavior.
- Listen and translate to resolve immediate problems and lay the groundwork for healthy interactions in the future.

Participants in this session will receive useful, practical information that can be applied immediately on the job, including tools to resolve problems with their team, customers and management.

The cost for the workshop is \$20 for Chamber Members and \$25 for Non-Members. There is limited space, so advanced registration is required. The deadline to register is June 25 at 5 p.m. and can be found online at [www.opelikachamber.com](http://www.opelikachamber.com). No refunds will be given after the deadline.