

COVID-19 Resources

Updated 05/14/20	Guidance on how to find important information for those in Chelan & Douglas counties	Guidance on what to do for those in Chelan & Douglas counties
Employers	<p>We recommend these sources for COVID-19 related updates:</p> <ul style="list-style-type: none"> • Centers for Disease Control Prevention (CDC) • Washington State Department of Health (DOH) • Specific to Chelan and Douglas Counties • Specific to Grant County • Specific to Okanogan County • Chelan Douglas Coronavirus Information <p>Business Tax Relief, Loans, and Insurance information</p> <ul style="list-style-type: none"> • Federal tax relief: IRS Coronavirus tax relief • State tax relief: The Department of Revenue offers extensions on tax filings and certain late fees, as well as rescheduling audits and more time to file or renew a business license. Contact the department at 360.705.6705 for more information. • Apply for the U.S. Small Business Administration's Disaster Loan Assistance, if your business has been affected by COVID-19: Learn more. • CARES Act • Insurance: If employers have bought the right endorsements, insurance policies may cover cancelled events or businesses losses. Contact the state Office of the Insurance Commissioner at 1-800-562-6900 or go to www.insurance.wa.gov for more information. <p>Additional Resources for Business</p> <p><i>Federal:</i></p> <ul style="list-style-type: none"> • CDC Guidance for Businesses and Employers • U.S. Department of Labor • U.S. Small Business Administration guidance and loan resources • U.S. Small Business Administration export working capital program. • U.S. Chamber of Commerce Toolkit for Businesses <p><i>Washington State:</i></p> <ul style="list-style-type: none"> • WA Coronavirus Response Resource Page • COVID-19 Business Resources for WA State • Small Business Resiliency Guide • WA Employment Security Department resources for clarity around unemployment benefits, sick leave options and other options you and your employees have. • Employment Security Department's COVID-19 Scenarios & Benefits Available chart • Essential Businesses List • Department of Commerce Resource Page 	<p>Phase 1 Guidelines:</p> <ul style="list-style-type: none"> • Curbside Retail • Landscape Services • Construction • Vehicle and Vessel Sales • Car Wash Industry • Pet Walking Industry <p>Phase 2 Guidelines:</p> <ul style="list-style-type: none"> • Dine-in Restaurants & Taverns • In-Store Retail • Additional Manufacturing Operations • Professional Services • Personal Services – hair & nail salons

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Employees	<p>We recommend these sources for COVID-19 related updates:</p> <ul style="list-style-type: none"> • Centers for Disease Control Prevention (CDC) • Washington State Department of Health (DOH) • Specific to Chelan and Douglas Counties • Specific to Grant County • Specific to Okanogan County • Chelan Douglas Coronavirus Information <p>If you've been laid off:</p> <ul style="list-style-type: none"> • Consult this checklist prior to applying for unemployment • Apply for Unemployment online or by phone <ul style="list-style-type: none"> ○ Ensure to clarify with your employer if they plan to hold your job for you until after the COVID-19 crisis. If you will have a job later, you will need to indicate that you are on "standby". • Contact local WorkSource representative: by phone- 509-665-6605; by email – ccarroll@esd.wa.gov <p><i>Call your mortgage company and ask for assistance</i></p> <ul style="list-style-type: none"> • Fannie Mae and Freddie Mac are ordering lenders to offer homeowners flexibility and half of all loans in America are covered under these rules. Contact your lender today to see if the loan you have is eligible for delayed payments or other relief scenarios. <ul style="list-style-type: none"> ○ The Federal Housing Finance Agency also has information for those needing assistance with their mortgage. • For renters, Fannie Mae has put together resources to help renters understand their options during the COVID-19 Pandemic <p><i>Call your student loan provider and credit card companies and ask for assistance.</i></p> <ul style="list-style-type: none"> • If you hold federally issued student loans, review the announcement issued by the US Department of Education to determine your options for deferred loan repayment. • Many credit card companies are offering assistance to those impacted by COVID-19. Here is an article that shows what several companies are doing to help cardholders <p>If you have questions about sick leave:</p> <ul style="list-style-type: none"> • Talk to your employer about their sick leave policy and understand your rights <ul style="list-style-type: none"> ○ WA: Paid sick leave and COVID-19 Common Questions ○ Federal: Paid sick leave and COVID-19 Common Questions • If you are sick or taking care of a sick family member or children due to school closures, you may qualify for Paid Family Medical Leave 	<ul style="list-style-type: none"> • Wear home made face mask when out in public • Monitor recommend sources for updates on the COVID-19 outbreak in Chelan and Douglas Counties. • Know the signs and symptoms of COVID-19 and what to do if you become ill: <ul style="list-style-type: none"> ○ Stay home when you are sick, ○ Call the Confluence Health Hotline: 509-663-8711, ○ Limit movement in the community, ○ Do not allow visitors • Implement personal protective measures (e.g., stay home when sick, handwashing, respiratory etiquette, clean frequently-touched surfaces every day). • Implement social distancing measures: <ul style="list-style-type: none"> ○ Reduce activities (e.g., group congregation, religious services), in particular for organizations with individuals at increased risk of severe illness. ○ Consider offering video/audio of events. • Create a household plan of action in case of illness in the household or disruption of everyday activities because of COVID-19 in the community: <ul style="list-style-type: none"> ○ Consider 2-week supply of prescription and over the counter medications, food and other essentials. Know how to get food delivered if possible. ○ Establish ways to communicate with others (e.g., family, friends, co-workers). ○ Establish plans to telework, what to do about childcare needs, how to adapt to cancellation of events. ○ Know about emergency operation plans for schools/workplaces of household members.

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<p>Community organizations, Nonprofits, faith-based organizations</p>	<p><u>We recommend these sources for COVID-19 related updates:</u></p> <ul style="list-style-type: none"> • Centers for Disease Control Prevention (CDC) • Washington State Department of Health (DOH) • Specific to Chelan and Douglas Counties • Specific to Grant County • Specific to Okanogan County • Chelan Douglas Coronavirus Information <p><u>Resources for Non-Profits</u></p> <p><i>Federal</i></p> <ul style="list-style-type: none"> • Non-Profit Financial Relief Information • Council of Non-Profits • How Non-Profits can Utilize the New Federal Laws Dealing with COVID-19 • CARES Act • Apply for the U.S. Small Business Administration's Disaster Loan Assistance, if your business has been affected by COVID-19: Learn more. <p><i>Washington State</i></p> <ul style="list-style-type: none"> • Washington Non-Profits • Philanthropy Northwest: list of COVID-19 Response Funds • Washington Non-Profits Public Funding List <p><i>Chelan and Douglas Counties</i></p> <ul style="list-style-type: none"> • Community Foundation of North Central WA <p><u>Resources for Community and Faith-Based Organizations</u></p> <ul style="list-style-type: none"> • Center for Disease Control <p><u>Telecommuting Resources</u></p> <ul style="list-style-type: none"> • Xfinity - Internet Essentials will increase speeds from 15/2 Mbps to 25/3 Mbps for all customers. This speed increase will happen automatically - no action by customers is required. In addition, new customers will receive two months of free service. Click here for more details. • Google - Hangouts Meet, which allows up to 250 participants and live streaming up to 100,000 viewers per domain, and G-suite is available to all customers free of charge until July 1, 2020. • Zoom – Set up a free account or choose from pay as you go plans for more users per call and increased time per meeting. Plans start at \$15/Month. • DropBox - offering free Dropbox Business and HelloSign Enterprise subscriptions for 3 months to nonprofits and NGOs focused on fighting COVID-19. If you are an organization working to stop the virus or provide relief, apply here. 	<ul style="list-style-type: none"> • Monitor recommend sources for updates on the COVID-19 outbreak in Chelan and Douglas Counties. • Know the signs and symptoms of COVID-19 and what to do if you become ill: <ul style="list-style-type: none"> ○ Stay home when you are sick, ○ Call the Confluence Health Hotline: 509-663-8711, ○ Limit movement in the community, ○ Limit visitors • Implement social distancing measures: <ul style="list-style-type: none"> ○ Reduce activities (e.g., group congregation, religious services), in particular for organizations with individuals at increased risk of severe illness. ○ Consider offering video/audio of events. • Cancel events and gatherings of more than 50 people. • For organizations that serve high-risk populations, cancel gatherings of more than 10 people • Review, update, or develop emergency plans for the organization, in particular, considering individuals at increased risk of severe illness. • Determine ways to continue providing support services to individuals at increased risk of severe disease (services, meals, checking in) while limiting group settings and exposures. • Encourage staff and members to stay home and notify organization administrators of illness when sick. • Encourage personal protective measures among organization/members and staff (e.g., stay home when sick, handwashing, respiratory etiquette). • Clean frequently touched surfaces at organization gathering points daily. • Ensure hand hygiene supplies remain available in building.