

## **Chelan PUD – Coronavirus Response**

Office Lobby Closures and Other Measures

March 12, 2020

Chelan County PUD has convened an Incident Command System (ICS) team in response to the COVID-19 outbreak. Chelan PUD's foremost objective is to maintain reliable electric, water, wastewater and telecommunications services to our customers. We have set four goals:

- To protect employees most at risk from life-threatening impacts
- To protect employees most critical to maintaining essential utility services
- To adopt preventative measures to avoid disease spread at work consistent with the risk
- To accurately communicate to our employees and the community

Out of an abundance of caution, effective Friday, March 13, the PUD is closing public access to its office lobbies and public entrances. Chelan PUD Parks also has suspended taking reservations for special events in PUD parks through May 17, 2020.

The PUD has implemented several other measures:

- Working with employees at high risk to have them work remotely from home
- Increasing telecommuting options for low risk employees
- Curtailing business travel for employees
- Moving to virtual meetings or postponing meetings and events
- Adopting social distancing measures outlined by the Centers for Disease Control (CDC)
- Enhancing cleaning of PUD offices with focus on door handles, handrails and desks
- Following guidelines of trusted health care organizations, including the Washington Department of Health, the CDC and local health care professionals

Chelan PUD has long-standing Business Continuity Disaster and Recovery Plans for every business unit. PUD leadership is creating action plans that best fit this critical incident. We are encouraging safe practices to protect our emergency personnel, who are essential to our operations.

We look forward to working with our community partners to help ensure Chelan PUD continues to provide sustainable, reliable utility services to our customer-owners.

For more information, contact:

Susan Gillin, ICS Liaison Officer

[susan.gillin@chelanpud.org](mailto:susan.gillin@chelanpud.org)

509.661.4249 Office/509.421.3603 Cell

