

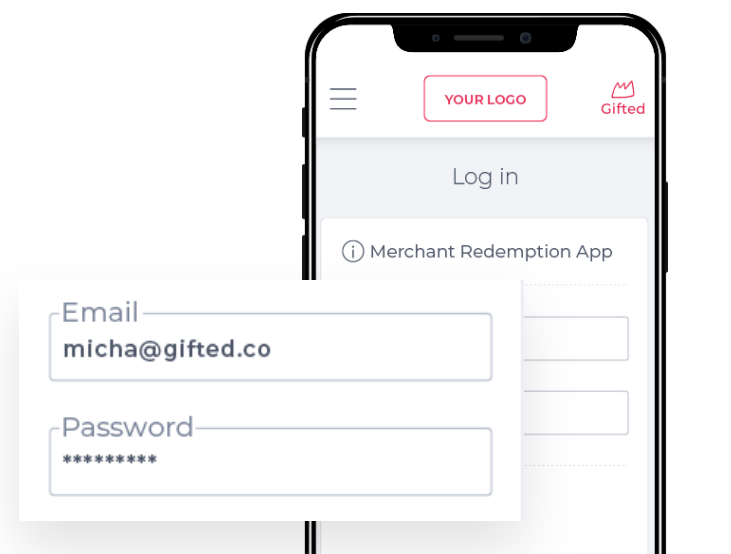
STEP 01:

Download the Gifted Redemption App



STEP 02: LOGIN

Login using your username and password that were provided to you by our Gifted team



STEP 03: (a)

Option 1: QR Code:

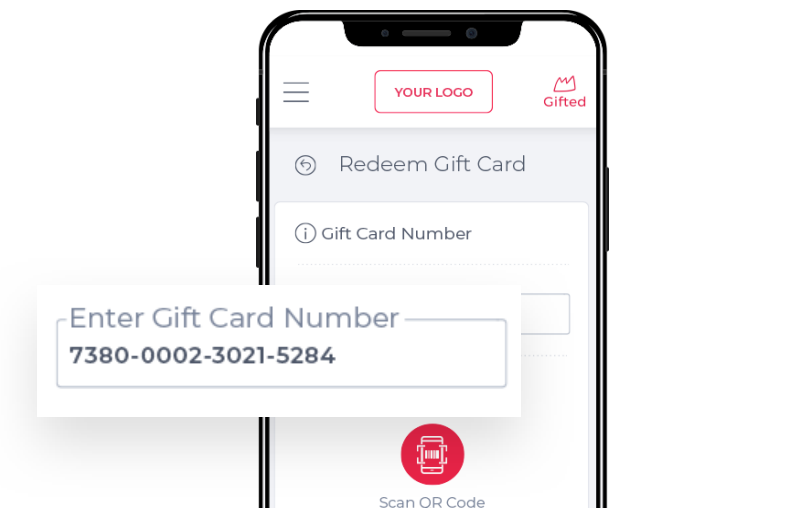
1. Obtain the e-gift card from the customer
2. Press the red button on the center of the app's screen
3. Scan the QR code found on the customer's e-gift card



STEP 03: (b)

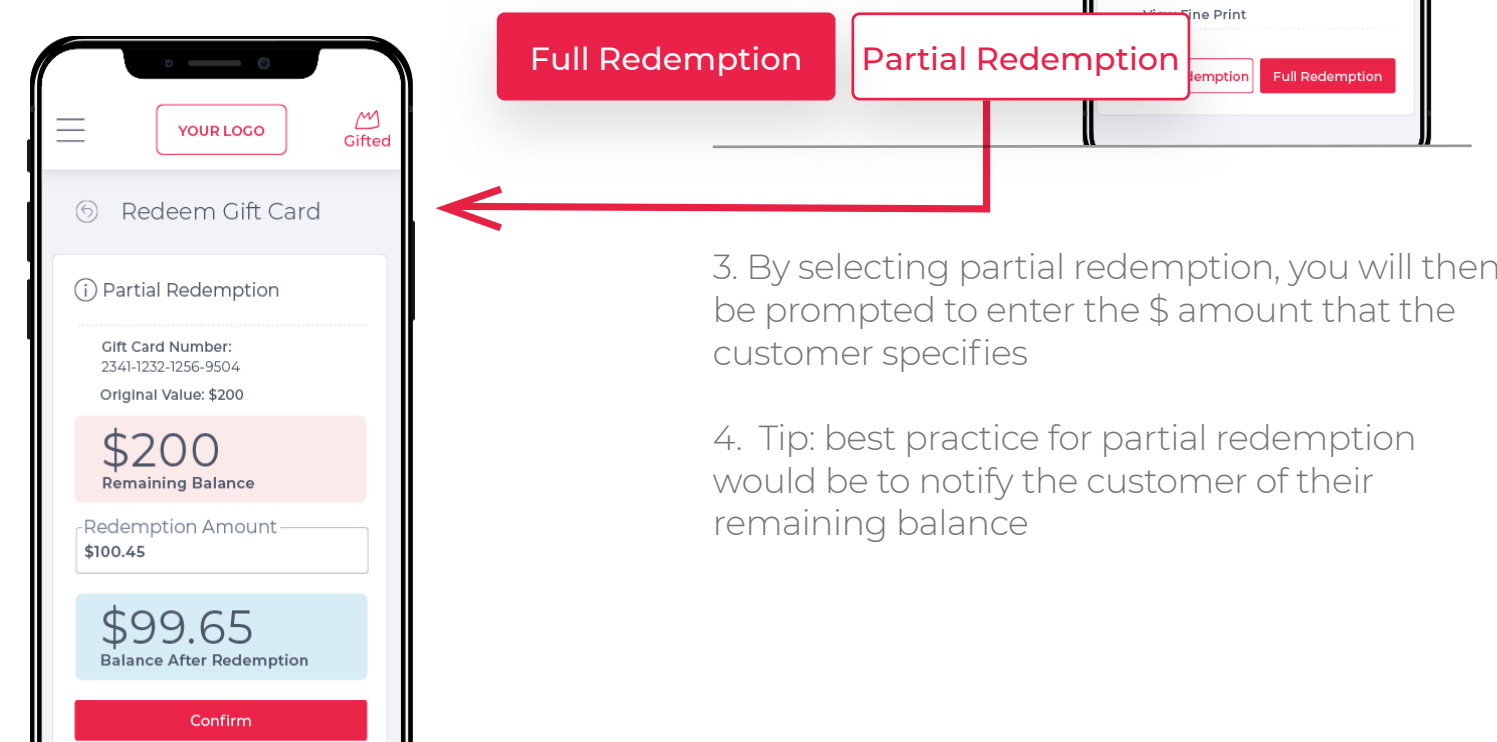
Option 2: E-Gift Card Number:

1. Obtain the gift card from the customer
2. Type in the gift card number



STEP 04: REDEMPTION

1. Ask the customer if they would like to do a full or partial redemption of the gift card balance, and click on the relevant button
2. By selecting full redemption, the entire gift card balance will be used



3. By selecting partial redemption, you will then be prompted to enter the \$ amount that the customer specifies
4. Tip: best practice for partial redemption would be to notify the customer of their remaining balance