

Rachel Stanhope

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Summary:

Transitioning Air Force Veteran pursuing multiple IT certifications in Computer science, seeking a position which will leverage the leadership, adaptability and project management skills I developed in the military in combination with my ongoing technical education in Networking and Systems Administration, as well as my lifelong passion for technology.

Qualifications:

- HTML
- CSS
- SASS
- JavaScript
- jQuery
- Angular
- Bootstrap
- XML
- C#
- Visual Studio
- ASP.NET
- ASP.NET MVC
- .NET Framework
- Microsoft SQL Server
- SQL
- SharePoint
- Microsoft Professional Office Suite
- Adobe Acrobat
- Lightroom/Photoshop
- Agile Methodologies
- Project Management

Experience:

Claim Academy

St. Louis, MO

Full Stack .NET Developer

2018 - Present

- Working towards Full Stack .Net Developer certification and graduated from Claim Academy boot camp.
- Practicing following skills: HTML/CSS, JavaScript ASP.NET, ASP.NET MVC, and Microsoft SQL Server, SQL Queries.
- Other relevant Skills include: SharePoint, Microsoft Professional, Office Suite, Adobe Acrobat, Lightroom/Photoshop, Agile Methodologies, Project Management.
- Building a thorough understanding of Object-Oriented Principles, Unit Testing, Collections, Exception Handling, and MVC Design Patterns.
- Will be building Web Applications with .NET MVC.

Inbound Manager – Henry Schein Animal Health, Urbandale, IA

2015 - 2016

- Managed the inbound operation of a large Distribution Center to ensure all receiving, storing, handling returned/damaged goods.
- Ensured administrative tasks are met while continually improving processes to ensure the customers' expectations are exceeded every day.

Supervisor – O'Reilly Auto Parts Distribution Center, Des Moines, IA

2013 – 2015

Responsible for DOT compliance and keeping shipments on schedule; supervision of distribution and stocking of incoming merchandise; oversaw a staff of 14 personnel.

- Ensured stock adjustments were accurate and timely; ensured surplus merchandise was handled efficiently and product line maintenance was performed.
- Enforced relevant company policies; hired new team members; established operating budget and goals.

Air Force (1984 – 1988) / Iowa Air National Guard**1998 – 2014**

Performed logistics deliberate planning processes by developing logistics annexes for operations plans and orders, programming plans and orders, general support, contingency, and exercise plans. Oversaw support agreement processes.

- Monitored preparation, negotiation, coordination, and maintenance of support agreements. Served as installation support agreement manager.
- Monitored and resolved logistics limiting factors.
- Briefed senior leadership on the unit's deployment capabilities, limiting factors, and any evolving issues.
- Provided planning support to associated units.
- Performed deployment, employment, and logistics command and control processes.
- Input, extracted, and interpreted data in automated information systems.

Agency Manager, American Income Life, Cedar Falls/Cedar Rapids, IA**2011 – 2013**

Branch manager for eastern Iowa territory, responsible for the management of offices and field agents. Responsible for recruiting, interviewing and hiring agents to include:

- Planned, organized, directed agency meetings.
- Conducted in house training for new agents, on products, application process and underwriting.
- Conducted recurrent training for all agents, to improve their performance and maximize their potential.
- Established sales objectives for each office and submitted it to the state director.
- Worked with clients to resolve any issues or concerns and helped service policies.

United States Air Force**2008 - 2011****Camp As Sayliyah & Al Udeid, Qatar**

Movements NCO, Operations Division, Logistics Directorate, Combined Forces Special Operations Component Command (CFSOCC) in direct support of OEF and OIF.

- Planned, assessed, coordinated and executed the full spectrum of theater and strategic-level airlift support to Special Operations Forces.
- Duties included but not limited to coordinating intra-theatre airlift, ground convoy, and sealift point of contact for Army, Air Force, Navy and Marines.
- Tracked intra-theater and inter-theater airlift movement for both personnel and cargo.
- Validated and submitted airlift request through Intra-theater Airlift Request System, and opportune airlift system.

Special Operations Command Central (SOCCENT), Program Manager, Joint Operation Planning and Execution System (JOPES) Mar, 2010 to October 2010

Responsible for United States Special Operations Command Central Command Group oversight of **Special Operations Forces** deployments.

- Refined and integrated unique global Special Forces Transportation requirements needed to deploy, sustain, and redeploy over 17,000 Special Forces within the CENTCOM Area of Responsibility.
- Maintained extensive visibility of deployments in execution utilizing Intra-theater Airlift Request System with multiple military programs.
- Monitored crisis action **Global Command and Control System** NEWSGROUPS, developed Special Forces deployment plans for crises, and provided course of action analysis regarding deployment alternatives.
- Developed written and oral presentations and briefed most current status of crises deployments in progress to Operations/Plans and Command Group.

Bagram & Kabul, Afghanistan

2008 to 2009

Validated Time-Phased Force Deployment Data resulting in identifying and submitting correction of more than 1200 discrepancies. Submitted airlift request through the Intra-theater Airlift Request System and Space Block request.

- Oversaw and coordinated with Air Force Central Command and Planning and Army personnel in Afghanistan in the deployment and redeployment of six Air Force-led Provincial Reconstruction Teams (PRT).
- Arranged transportation and customs for over 4000 Battlefield Airmen operating from more than 40 Forward Operating Bases (FOBs) in direct support of US Army and Afghan National Army forces across Afghanistan.
- Coordinated numerous emergency leave requests resulting in all departing AOR within 24 hours.

Project Manager, MTC Systems, Des Moines, IA

2006 – 2008

Responsible for managing projects of varying size and complexity, following standardized project management processes.

- Oversaw all program related disciplines required for the successful and timely completion of the projects.
- Maintained effective relationships with internal and external customers. Ensured projects met internal quality control standards and that internal control reports were prepared.
- Managed customers' expectations with regard to projects, enabling customers to turn ideas into future business opportunities.
- Provided comprehensive status reports, project updates, and significant issue management and resolution.

Education / Military / Affiliations:

- Des Moines Area Community College for Web Development
- Community College of the Air Force, Montgomery, AL – Associate of Arts – Logistics Management

Certifications:

Full Stack Java or .Net/C# Developer
Expected 2018

Independent Learning:

CodeAcademy.com

- Html5
- CSS3
- C#

edX

- Logic and Computational Thinking