

~ Panelists ~



Caroline Taylor, RN **Taylor Made Diagnostics**

Caroline Taylor, RN, graduated from TCC's nursing program in 1991. Currently she has 27 years of nursing and leadership experience and 24 years as President of Taylor Made Diagnostics.

Since founding the company in 1995, Caroline operated medical clinics on the Southside and Peninsula and a mobile occupational delivery system which provides medical services at the job site. Currently she has 30 including 3 doctors, 2 NP and 3 PA's and 3 RN's, numerous medical assistants and admin support staff. Caroline continues to expand her business model to meet more customer demands which increase business opportunities

On a daily basis, Caroline oversees all aspects of clinical operations and has implemented various continuous quality improvement programs that have garnered the trust and confidence of her customers and their employee workforce. Caroline and her TEAM work with over 1400 Hampton Roads Businesses such as BAE Systems, Colonna Shipyard, Oceaneering, Norfolk and Southern Railroad and Dollar Tree just to name a few.

Taylor Made Diagnostics has been the only occupational medicine focused practice available in Hampton Roads. This has made a significant difference to Taylor Made's customers. Overall, Taylor Made Diagnostics supports local businesses throughout Hampton Roads providing occupational medicine, OSHA compliance and workers' compensation care. Recently, Caroline has been honored to receive these awards.

2015 City of Chesapeake's Business of the Year

2016 State of Virginia Small business Person of the Year from the Small Business Administration

2018 Best Places to Work CoVaBIZ



Colonel Erin C. Cluff

United States Air Force

Colonel Erin C. Cluff is the commander of the 633d Mission Support Group, Joint Base Langley-Eustis, Virginia. The 2,700 personnel in her five squadrons provide both wartime and peacetime mission support as well as quality of life services for five wings, Headquarters Air Combat Command, and over 30 associate units. Colonel Cluff is responsible for providing deployment operations, construction, facility maintenance, security, communications-information services, personnel support, and housing for a base community hosting 75,000 active duty, civilian, and retired personnel.

Colonel Cluff, a Master logistics readiness officer and fully-qualified Joint officer, received her commission through the Reserve Officer Training Corps in May 1997. She has served in a variety of positions as a logistics planner at the wing, numbered Air Force and Air Staff levels. She has been a flight commander, squadron section commander, as well as having commanded twice at the squadron level.

Colonel Cluff is a highly experienced combat logistician, having served in multiple named operations around the globe including supporting Operation ALLIED FORCE as a lieutenant stationed at Spangdahlem Air Base, Germany. As the Installation Deployment Officer at Andersen Air Force Base in Guam, she provided critical logistics support to the early combat actions of Operation ENDURING FREEDOM. She deployed to Tallil Air Base, Iraq, in the early hours of Operation IRAQI FREEDOM, establishing the first US fighter base inside Iraq. Her most recent deployment was a year in Afghanistan as the Senior Advisor to the Commanding General, Afghanistan National Army Logistics Command.

Colonel Cluff has extensive staff experience, including service as an executive officer, headquarters Air Force action officer, deputy chief of cyber acquisition logistics for the Air Force Life Cycle Management Center, and chief of expeditionary readiness at the Air Force Installation and Mission Support Center.

She is a graduate of the Eisenhower School for National Security and Resource Strategy, served as a Legislative Fellow on Capitol Hill, completed Air Command and Staff College in correspondence and is a graduate of Squadron Officer's School. She has earned Master's Degrees from American Military University and the Eisenhower School of the National Defense University.

Her military decorations include Bronze Star with oak leaf cluster, the Meritorious Service Medal with five oak leaf clusters, the Joint Service Commendation Medal, the Air Force Commendation Medal with three oak leaf clusters, the Air Force Achievement Medal with oak leaf cluster, and the Air Force Recognition Ribbon.

Colonel Cluff is married to US Air Force Brigadier General James Cluff, and they have four children.



Nneka Chiazor
Cox Communications

Nneka Chiazor is regional vice president of government and public affairs for Cox Communications, overseeing the corporation’s interests in Virginia and North Carolina. She is responsible for shaping and advancing Cox’s government relations, internal communications and public relations strategies and also directs Cox’s corporate social responsibility efforts for more than 2,400

employees across the region.

With degrees in computer science and business from Concordia University Canada and Harvard Business School, Nneka brings extensive experience devising and executing strategies for driving commercial growth and community impact for Fortune 500 companies.

She is a proud champion of Connect2Compete, Cox’s novel approach to improving internet access and affordability for rural and low-income families and her passion for empowering others has led her to actively participate in numerous organizations including the Federal Communications Bar Association and Women United Hampton Roads. She currently serves on the Board of Directors of the Public Affairs Council, Virginia Cable Telecommunications Association and Virginia Public Access Project.

A world traveler and proud American, Nneka enjoys living in Coastal Virginia with her darling husband and delightful daughters.

Fun Fact: Ask Nneka about Cox Virginia’s two Emmy nominations!

~ Moderator ~



Michele E. Benson

Boys & Girls Clubs of the Virginia Peninsula

Michele E. Benson is the Chief Development Officer for the Boys & Girls Clubs of the Virginia Peninsula where she oversees all of the fundraising, marketing, and public relations. Prior to that, she worked at the Virginia Peninsula Foodbank where she began in June 2011 as the Food Sourcing Manager, and was promoted in January 2014, serving as their Chief Development Officer.

Prior to non-profit work, Michele worked in sales and marketing for various local media outlets including 106.9 FM The Fox and WAVY TV 10/FOX 43 WVBT, where she successfully managed millions of dollars of accounts annually. Her enthusiasm for people and building relationships was key to her success and she brings that passion to her work today.

Michele is a Hampton native and a graduate of James Madison University with a Bachelor of Science Degree in Communications and a minor in French. She gives back to the community as a member of the Citizens Engagement Advisory and Review Commission for the City of Hampton and the Downtown Hampton Exchange Club, and is a member of First United Methodist Church in Downtown Hampton.

In her spare time, she enjoys spending time with her husband, traveling, and playing golf. You may also find her walking downtown with her two adopted chihuahuas, Emma and Rocco.