



AMERICAN COUNCIL OF ENGINEERING COMPANIES
of North Carolina

ACEC Annual Convention Cancellation FAQ

- 1. Will I get a full refund of my Convention registration fee?**
Yes, ACEC will refund all Convention attendee registrations in full. We will issue all refunds in the manner in which you paid. We ask for your patience in processing as it could take at least a couple of weeks for you to receive your refund.
- 2. How should I cancel my room reservation at the Marriott Wardman Park?**
If you booked through the ACEC hotel reservation link or called in and referenced ACEC when booking your reservation, the hotel will send a message to that email address with an easy way to cancel your reservation online.
- 3. Can I get a refund on my airline reservation?**
Please note that flight reservations must be cancelled by the individual who booked the reservation. It is up to the individual airlines if they will waive change fees or issue credits for the entirety of tickets.
- 4. Can I transfer my booth and sponsorship payments to the 2020 ACEC Fall Conference?**
Yes, Rachael Ng will reach out to you to discuss this option. You can also contact Rachael directly at rng@acec.org.
- 5. Does the cancellation of the ACEC Convention mean that the Engineering Excellence Awards Gala is also cancelled?**
We are researching dates to reschedule the EEA Gala to September. We will keep any seats and sponsorships purchased intact for the rescheduled event.
- 6. Will the Virtual Convention that is being planned include the usual ACEC committee meetings and Board of Directors meeting?**
Yes. The model for the virtual event will include a Committee Day and a Conference Day. More specifics will be available soon.
- 7. Will there be sponsorship opportunities for industry partners at the Virtual Convention?**
Yes, these are being developed to be offered throughout the event. More details will be forthcoming soon.