

# 2018 KPCA Spring Conference Agenda

*Change. Challenge. Opportunity.*

Monday, May 14th - Tuesday, May 15th

<b>Monday, May 14th, 2018</b>			
Times	<b>Quality Improvement</b>	<b>Your Oral Health Program: Strategies for Success</b> <b>Preparing for Waiver Implementation</b>	<b>Diabetes Peer Facilitator Training</b>
7:30 to 8:30 am	Registration Breakfast in Exhibit Area		
8:30 to 9:30 am	<b>Child Health and Quality Improvement: What we must do to improve Child Health Outcomes in Kentucky: Part 1</b>  <i>Julia Richerson, MD, FAAP American Academy of Pediatrics, Family Health Centers, Louisville, KY</i>	<b>Welcome, Introductions &amp; Session Overview</b> <i>Danielle Apostolon, Senior Project Manager, Safety Net Solutions, Westborough, MA</i>  <b>Laying the Groundwork – Fundamentals of Operating an FQHC Dental Program</b> <i>Dori Bingham, Program Manager, Safety Net Solutions, Westborough, MA</i>	8:15 am START TIME Day 1  <i>Nancy Semrau, MHI, BSBA, RN, LDE QI Advisor – Qsource, Louisville, KY</i>  (pre-registration required – limited to 12 people – attendance for all three days required)  (no continuing education credit applied)
9:30 to 9:45 am	Break and Exhibitor Visits		
9:45 to 10:45 am	<b>Child Health and Quality Improvement: What we must do to improve Child Health Outcomes in Kentucky: Part 2</b>  <i>Julia Richerson, MD, FAAP American Academy of Pediatrics, Family Health Centers, Louisville, KY</i>	<b>Measuring Dental Program Productivity in Access and Finance</b>  <i>Dori Bingham, Program Manager, Safety Net Solutions, Westborough, MA</i>	
10:45 to 11:00 am	Break and Exhibitor Visits		
11 am to 12 pm	<b>Performance Measures Alignment Committee – Kentucky’s Efforts to Align Quality Measures</b>  <i>Peer Panel: Karen Ditsch PT, CEO, Juniper Health, Beattyville, KY Phyllis Platt Ph.D., CEO, Shawnee Christian Healthcare, Louisville, KY Julia Richerson, MD, FAAP American Academy of Pediatrics, Family Health Centers, Louisville, KY</i>  <b>Facilitated by:</b> <i>Kayla Rose, MA, RRT, PMP, Director of Practice Improvement, KPCA, Frankfort, KY</i>	<b>Improving Financial Performance &amp; Revenue Cycle Management</b>  <i>Andrea Dickhaut, RDH, BSDH, MHA, Practice Administrator, DentaQuest Oral Health Center Westborough, MA</i>	

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Times	<p align="center"><b>Quality Improvement</b></p>	<p align="center"><b>Your Oral Health Program: Strategies for Success</b></p>	<p align="center"><b>Diabetes Peer Facilitator Training</b></p>
		<p align="center"><b>Preparing for Waiver Implementation</b></p>	
12 to 1:30 pm	<p align="center"><b>Invited Keynote:</b> <i>Dr. Gil Liu, Medical Director, Kentucky Department of Medicaid Services, Frankfort, KY</i></p> <p align="center">BUFFET LUNCH</p>		
1:30 to 2:30 pm	<p align="center"><b>Introduction to Motivational Interviewing for Chronic Disease - Part 1</b></p> <p align="center"><i>Tara Stanfield, LSCW, MPA Director of Integrated Health, HealthFirst Bluegrass, Lexington, KY</i></p>	<p align="center"><b>Kentucky HEALTH Implementation Panel – MCO Perspective</b></p> <p align="center"><i>Invited guests: MCO Medical Directors</i></p> <p align="center"><b>Facilitated by:</b> <i>Joe Smith, CEO, Kentucky Primary Care Association, Frankfort, KY</i></p>	
2:30 to 2:45 pm	<p align="center">Break and Exhibitor Visits</p>		
2:45 to 3:45 pm	<p align="center"><b>Introduction to Motivational Interviewing for Chronic Disease - Part 2</b></p> <p align="center"><i>Tara Stanfield, LSCW, MPA Director of Integrated Health, HealthFirst Bluegrass, Lexington, KY</i></p>	<p align="center"><b>Kentucky HEALTH Implementation – How Can Organizations Prepare?</b></p> <p align="center"><i>Melissa Mather, MPH, Director of Communications, Family Health Centers Inc., Louisville, KY</i></p> <p align="center"><i>Teresa Fleming, MBA, Director of Financial Affairs, Mountain Comprehensive Health Corporation, Whitesburg, KY</i></p> <p align="center"><i>Additional Panel Members Invited</i></p> <p align="center"><b>Facilitated by:</b> <i>Whitney Allen, MPH, Coordinator of Community Development and Outreach, Kentucky Primary Care Association, Frankfort, KY</i></p>	
3:45 to 4 pm	<p align="center">Break and Exhibitor Visits</p>		
4 to 5 pm	<p align="center"><b>Opportunities to Improve Medication Adherence Rates</b></p> <p align="center"><i>Paula Straub, RPH Clinical Pharmacist, Precision Health-care Delivery, Louisville, KY</i></p>	<p align="center"><b>Engaging with Your Elected Officials: The Importance of Grassroots Advocacy and Tools for Success</b></p> <p align="center"><i>Rachael FitzGerald, MHA, Director Federal Programs &amp; Member Services, KPCA, Frankfort KY</i></p> <p align="center"><i>Whitney Allen, MPH, Coordinator of Community Development &amp; Outreach, KPCA, Frankfort, KY</i></p> <p align="center"><i>Lindsey Young, MBA, Member Services Coordinator, KPCA, Frankfort, KY</i></p>	
5 pm	<p align="center">Adjourn</p>		

**Tuesday, May 15th, 2018**

Times	Quality Improvement	Patient Engagement and Enabling Services	Diabetes Peer Facilitator Training
7:30 to 8:30 am	Registration Breakfast in Exhibit Area		
8:30 to 9:30 am	<p><b>EHR User Groups: Get to Know Others on the Same System</b></p> <p><i>Kayla D. Rose, MA, RRT, PMP, Director of Practice Improvement Programs, KPCA, Frankfort, KY</i></p>	<p><b>Engaging Patients Across Settings and Populations: Effectively Utilizing Your Clinic's Enabling Services</b></p> <p><b>Moderator:</b> <i>Amanda Heuser, President, Kentucky Association of Community Health Workers, London, KY</i></p> <p><b>Panel Members:</b>  <i>Megan McMillin, RN, BSN, Chief Nursing Officer, Cumberland Family Medical Center, Inc., Russell Springs, KY</i></p> <p><i>Pam Spradling, MA, Chronic Disease Program Manager, Big Sandy Health Care, Inc., Prestonsburg, KY</i></p> <p><i>Additional Panel Members Invited</i></p>	<p>8:15 am START TIME Day 2</p> <p><i>Nancy Semrau, MHI, BSBA, RN, LDE                      QI Advisor – Qsource, Louisville, KY</i></p>
9:30 to 9:45 am	Break and Exhibitor Visits		
9:45 to 10:45 am	<p><b>Implementation &amp; Benefits of Pre-Visit Planning, Chart Scrubbing &amp; Morning Huddles: Panel Presentation</b></p> <p><i>Panel:</i></p> <p><i>Kimberly Burnett, Patient Care Coordinator, Monticello Medical Associates, Monticello, KY</i></p> <p><i>Carrie Campbell, LPN, Director of Quality Improvement, Primary Care Centers of Eastern Kentucky, Hazard, KY</i></p> <p><i>Brittany Arthur, CSW, Clinical Data Analyst, White House Clinics, Richmond, KY</i></p> <p><i>Brittany Phelps, Health Information Management Line Manager, White House Clinics, Richmond, KY</i></p> <p><i>Sarah Halcomb, Clinical Quality Manager, Foothills Health and Wellness Center, Clay City, KY</i></p> <p><b>Facilitated by:</b> <i>Lauren McGuirk, Mary Buckler, Lisa Sanders, Quality Specialists, Precision Healthcare Delivery, Louisville, KY</i></p>	<p><b>Health Insurance Literacy and Informed Consumer Healthcare Decision-Making</b></p> <p><i>Jean Edward, Ph.D., RN, CHPE, Center for Health Services Research, College of Medicine, University of Kentucky, Lexington, KY</i></p>	
10:45 to 11 am	Break and Exhibitor Visits		

**Tuesday, May 15th, 2018**

Times	Quality Improvement	Patient Engagement and Enabling Services	Diabetes Peer Facilitator Training
11 am to 12 pm	<p align="center"><b>Understanding Value-Based Population Health Management</b></p> <p align="center"><i>Michael Vincent Smith, MD, FACC, FACS, FCCP, Anthem Regional Vice-President, Medical Director, Atlanta, GA</i></p>	<p align="center"><b>Life Services – A New Approach to Impacting the Social Determinants of Health</b></p> <p align="center"><i>Karin VanZant, VP/Executive Director, Life Services, CareSource, Dayton, OH</i></p>	
12 to 1:30 pm	<p align="center"><b>KEYNOTE: Transforming Kentucky’s Health System: A Consumer Centric-Roadmap</b></p> <p align="center"><i>Lynn Quincy, MA, Director, Healthcare Value Hub at Altarum, Washington D.C.</i></p> <p align="center">BUFFET LUNCH</p>		
1:30 to 2:30 pm	<p align="center"><b>Take the Opportunity to Increase Your Immunization Rates through Best Practice Peer Panel</b></p> <p align="center"><i>Vicky Voles, RN, BSN, Immunization Coordinator, Fairview Community Health Center, Bowling Green, KY</i></p> <p align="center"><i>BJ Bussell, BSN, RN, Director of Quality, Sterling Health Solutions, Mt. Sterling, KY</i></p> <p align="center"><i>Janet Stringer, Office Manager, Danville Pediatrics, Danville, KY</i></p> <p align="center"><i>Chasity Watts, RN, BSN, Quality Improvement Coordinator, Juniper Health, Inc., Beattyville, KY</i></p> <p align="center"><b>Facilitated by:</b> <i>Lauren McGuirk, QI Specialist, Precision Healthcare Delivery, Louisville, KY</i></p>	<p align="center"><b>Patient Engagement: What Does the Evidence Say?</b></p> <p align="center"><i>Lynn Quincy, MA, Director, Healthcare Value Hub at Altarum, Washington D.C.</i></p>	
2:30 to 2:45 pm	<p align="center">Break and Exhibitor Visits</p>		
2:45 to 3:45 pm	<p align="center"><b>Improving Patient Health through Influenza and Pneumococcal Vaccinations: Do you have the tools?</b></p> <p align="center"><i>Kim Iman Quality Improvement Advisor, QSource, Louisville, KY</i></p>	<p align="center"><b>Embracing the Patient Perspective in Patient Engagement and Enabling Services</b></p> <p align="center"><i>Liz Edghill, BA, RN, BSN, Health Literacy Kentucky, Louisville, KY</i></p> <p align="center"><i>Cassandra Hobbs, PharmD, MBA, BCACP, LDE, Associate Professor, Sullivan University, Clinical Pharmacist, Family Health Centers, Louisville, KY</i></p>	
3:45 to 4 pm	<p align="center">Break and Exhibitor Visits</p>		

<b>Tuesday, May 15th, 2018</b>			
Times	<b>Quality Improvement</b>	<b>Patient Engagement and Enabling Services</b>	<b>Diabetes Peer Facilitator Training</b>
4 to 5 pm	<b>Implementing the fluFIT Program</b>  <i>Jeff Vella, MHA</i> <i>Health Systems Manager – Primary Care, American Cancer Society, Lexington, KY</i>	<b>Kentucky Consortium for Accountable Health Communities Overview</b>  <i>Mark Williams, MD, FACP, MHM, Director, University of Kentucky Center for Health Services Research, Lexington, KY</i>  <i>Hilary Surratt, PhD, Associate Professor, University of Kentucky Center for Health Services Research, Lexington, KY</i>	
5 pm	Adjourn		

<b>Wednesday, May 16th, 2018</b>	
Times	<b>Diabetes Peer Facilitator Training</b>
8:30 am to 12:30 pm	<p>8:15 am START TIME DAY 3</p> <p><i>Nancy Semrau, MHI, BSBA, RN, LDE</i>  <i>QI Advisor – QSource, Louisville, KY</i></p> <p>10:30 –10:45 am - Break • 12:15 pm - End of Training</p>
	12:15 pm Adjourn

### **Target Audience**

The Oral Health Track is available on the Monday morning of the conference and is targeted to health center dental staff and C suite. The Quality Improvement Track is available for both days of the conference and is targeted to both clinical and quality staff as well as C-Suite and Office Managers. The Preparing for Waiver Implementation and the Patient Engagement and Enabling Services Track focus audience is targeted to: Assistors, CHWs, Navigators, Nurse Care Managers as well as C-Suite and Office Managers

### **Continuing Education Information**

**Physician, Physician Assistant, Nurse Practitioner:** Application has been made to the Southern Kentucky Area Health Education Center. This program has been submitted for category 1 credit. The Southern Kentucky AHEC is accredited by the Kentucky Medical Association (KMA) to sponsor continuing medical education for physicians. The Southern Kentucky AHEC designates this live activity for a maximum of 13.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the (Credit Pending)

**Nursing:** Application has been made to the Southern Kentucky Area Health Education Center.  
(Credit Pending)

**Respiratory:** Application has been made to the Southern Kentucky Area Health Education Center.  
(Credit Pending)

**Social Work:** This program has been submitted to the Kentucky Board of Social Work. (Credit Pending)

**Dental Credit:** Will be awarded for the dental session only by Safety Net Solutions.

### **Attendance Requirement**

Participants must stay for the entire session, complete a continuing education form and complete an evaluation to be awarded continuing education credit hours. Credit should only be claimed for hours attended.

### **Planning Committee and Faculty Disclosures**

All planners, speakers, authors, reviewers, and staff members involved with content development for continuing education activities sponsored by the Kentucky Primary Care Association are expected to disclose any real or perceived conflict of interest related to the content of the activity. Detailed disclosures will be included in participant materials or given prior to the start of the activity. All individuals involved disclosed that they have nothing to disclose. The Planning Committee may substitute comparable presentations and speakers in the event of an unforeseen emergency.

### **Disclaimer**

The Kentucky Primary Care Association presents this activity for educational purposes only. Participants are expected to utilize their own expertise and judgment while engaged in the practice of medicine. The content of the presentation is provided solely by presenters who have been selected for presentations because of recognized expertise in their field.